

When nurses participate in health services decision making and policy development..



Person Centred Care 01

- Improved hospital experience for patients
- Improved patient involvement in care
- Improved health literacy

(Flynn et al., 2010; Stimpfel et al., 2016)



Person centred care

High quality workforce



02 Workforce

- Better work environments
- More highly educated workforce
- Higher staff satisfaction
- Decreased staff turnover

(Kelly, McHugh, & Aiken, 2011; Brodaty et al., 2014; Jeon, Glasgow, Merlyn, & Sansoni, 2010; Stimpfel, Rosen, & McHugh, 2014; Flynn, Liang, Dickson, & Aiken, 2010; Twigg & McCullough, 2014).

Improved health and health services

Value 03

- Better quality care at lower cost
- Improved financial performance of an organisation

(Needleman & Hassmiller, 2009; Goetz, Janney, & Ramsey, 2011)



Better value services



Improved quality and safety

04 Quality & safety

- Improved patient safety
 - ✓ Lower failure to rescue
 - ✓ Lower odds of mortality
- Improved quality measures

(Forster, 2005; Francis, 2013; Garling, 2008; Flynn et al., 2010; Kelly et al., 2011; Stimpfel et al., 2014; Stimpfel, Sloane, McHugh, & Aiken, 2016)