



# Power to the people: Re-imagining health systems with people at their centre

Organised by DG RTD, European Commission

ONLINE INTERACTION TOOL

### https://app.wisembly.com/ehfgw1



ANDREA FEIGL



#### THOMAS ALLVIN

#### HENRY ASHWORTH

#### RICARDO BAPTISTA LEITE



RACHEL HALFORD



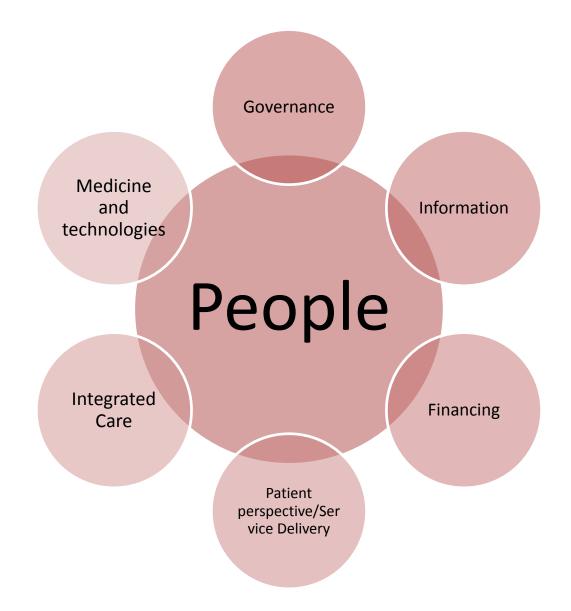
AXEL KAEHNE

### What is ... people centred care?

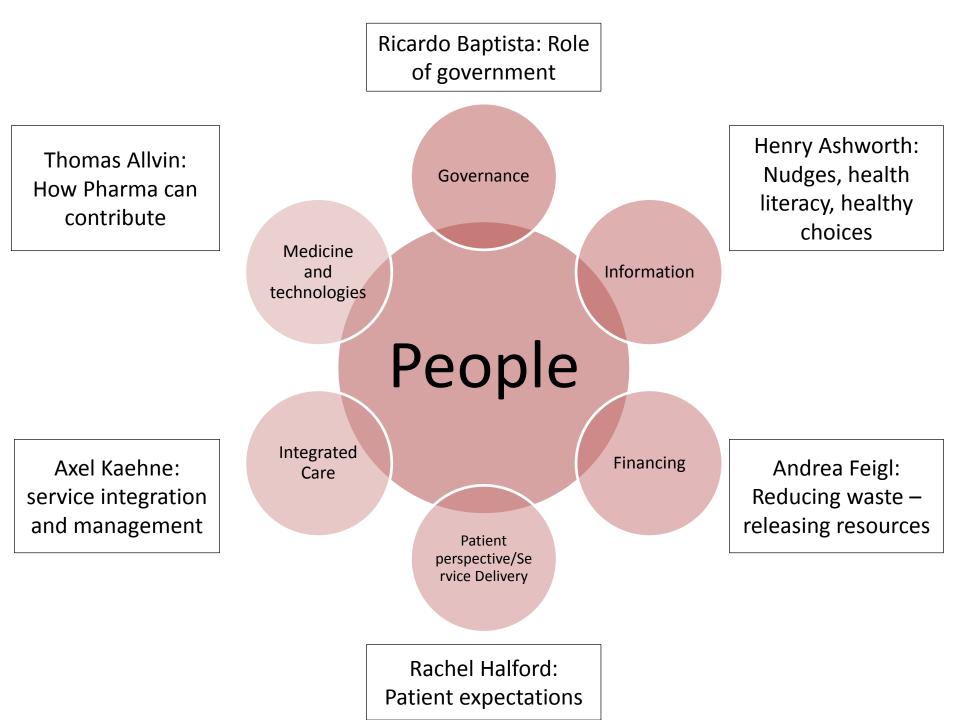
An approach to care that consciously adopts individuals', carers', families' and communities' perspectives as participants in, and beneficiaries of, trusted health systems that are organized around the comprehensive needs of people rather than individual diseases, and respects social preferences. It **requires that patients have the education and support they need to make decisions and participate in their own care and that carers are able to attain maximal function within a supportive working environment**.

People-centred care is broader than patient and person-centred care, encompassing not only clinical encounters, but also including attention to the health of people in their communities and their crucial role in shaping health policy and health services.

### Six domains of people centred care



Modified framework of WHO(2009)



## Discussion

- 1) Within your domain,
  - a. What defines a fully people centered health system?
  - b. What is it not? i.e. fully personalized healthcare services for each patient, complete reliance on Dr. Google, everyone 'flying business class', etc.
- 2) What are the current challenges in achieving people centered care in your domain?
- 3) What are the three next steps (thinking at the systems level) in your respective domain towards achieving a people centered system?