

19TH
European Health Forum
Gastein

Demographics & Diversity in Europe
New Solutions for Health



**EUROPEAN
HEALTH FORUM
GASTEIN**

REPORT
Evaluation Survey

Evaluation Survey Report

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GENERAL INTRODUCTION



GENERAL INTRODUCTION

The European Health Forum Gastein (EHFG) was founded in 1998 as a European health policy conference and has become the leading annual health policy event in the EU. With its wide-ranging three-day programme, the Forum offers an unparalleled platform for decision-makers in various fields of public health & health care representing government, business, civil society, academia and the media.

Integrating various national, regional and European perspectives, the Forum facilitates the exchange of views and experience amongst key actors and experts from the 28 EU members, the EU candidate and EEA countries, but also from the rest of the 53 countries of the WHO European region.

The EHFG guarantees that all stakeholders in the European health arena: (1) politicians and public servants; (2) representatives of business and industry; (3) advocates of citizens' and patients' concerns; (4) scientists and members of the academic community can discuss key health issues on a level playing field. It aims to establish a broad basis for health policies and to lay out a framework for European health policy in the 21st century.



Amongst others, the EHFG is co-organised and supported by the European Commission, the Austrian Ministry of Women and Health, Land Salzburg, Forum of Research-based Pharmaceutical Industry in Austria (FOPI), European Federation of Pharmaceutical Industries and Associations (EFPIA) and the Austrian Medical Chamber (ÖAK).

For the last nineteen years, the EHFG has focused on a broad range of topics. Within this framework, the EHFG is on the front foot of health policy developments and is involved in finding common solutions across Europe.

Main themes of the European Health Forum Gastein conference

EHFG 2016	Demographics and Diversity - New Solutions for Health
EHFG 2015	Securing health in Europe. Balancing priorities, sharing responsibilities
EHFG 2014	Electing Health - The Europe we want!
EHFG 2013	Resilient and Innovative Health Systems for Europe
EHFG 2012	Crisis and Opportunity - Health in an Age of Austerity
EHFG 2011	Innovation and Wellbeing – European health in 2020 and beyond
EHFG 2010	Health in Europe - Ready for the Future?
EHFG 2009	Financial Crisis and Health Policy
EHFG 2008	Values in Health
EHFG 2007	Shaping the Future of Health
EHFG 2006	Health sans frontiers
EHFG 2005	Partnerships for Health
EHFG 2004	Global Health Challenges
EHFG 2003	Health & Wealth
EHFG 2002	Common Challenges for Health & Care
EHFG 2001	Integrating Health across Policies
EHFG 2000	Information & Communication in Health
EHFG 1999	Health & Social Security
EHFG 1998	Creating a Better Future for Health Systems in Europe

EXECUTIVE SUMMARY

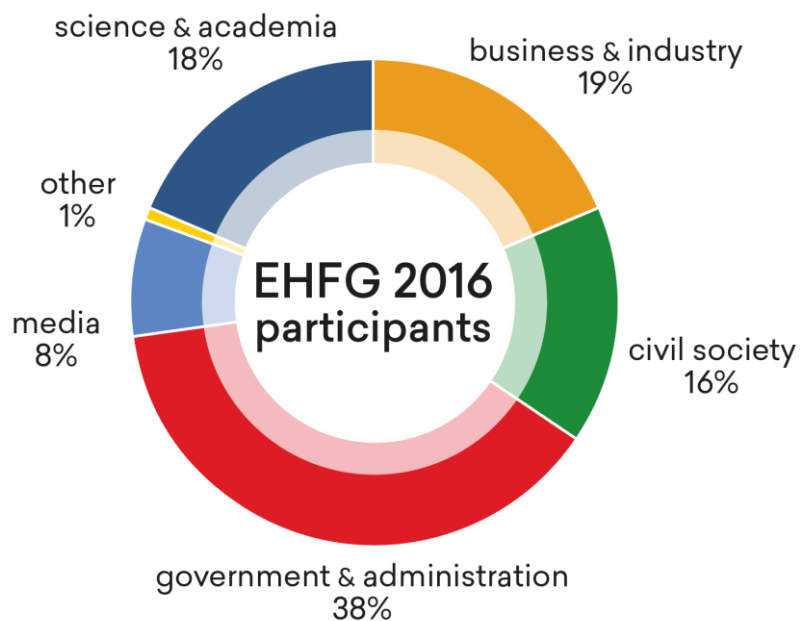


EXECUTIVE SUMMARY

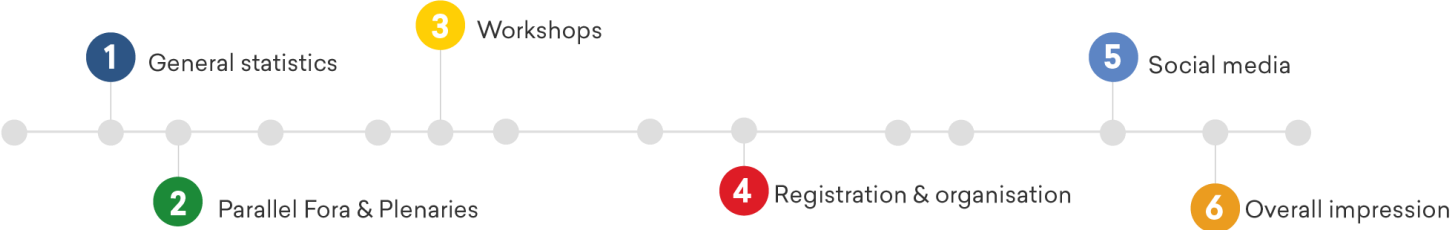
The annual European Health Forum Gastein (EHFG) was attended by 515 delegates from 44 countries this year.



THE EHFG 2016 FOUR PILLARS STATISTIC
BASED ON OVERALL CONFERENCE PARTICIPATION



The EHFG 2016 survey was sent out to all delegates via email and was posted on our social media outlets and was open for six weeks. The survey was completed by 107 respondents (21% of all delegates).



The survey was divided into six parts, in which respondents were asked general questions (1), questions concerning the different sessions (2) and workshops they attended (3). They were also asked to express their opinion about the registration and organisational elements (4). Respondents were asked questions about their social media activities during the congress and in general (5). In the last part of the survey, there were thematical questions and questions to the overall impression (6).

In most of the survey questions the respondents were asked to choose one answer they find most applicable. However, to some questions they were allowed to give multiple answers and express their personal suggestions or points of criticism.

General rating scheme used in this survey:

- 1 = no influence 3 = medium influence 5 = high influence
- 1 = total disagreement 3 = neutral 5 = total agreement
- 1 = poor (knowledge) 3 = medium (knowledge) 5 = excellent (knowledge)

General survey statistics

60% of the participants who completed the survey were female, 40% – male, over 70% of them identified themselves as regular participants, 15% as speakers and a tenth as journalists.

Over two thirds of the respondents identified health policy as one qualification of their field. Half of them chose health care and nearly half of them health research. Nearly 30% chose health promotion, 18% management and 12% journalism.

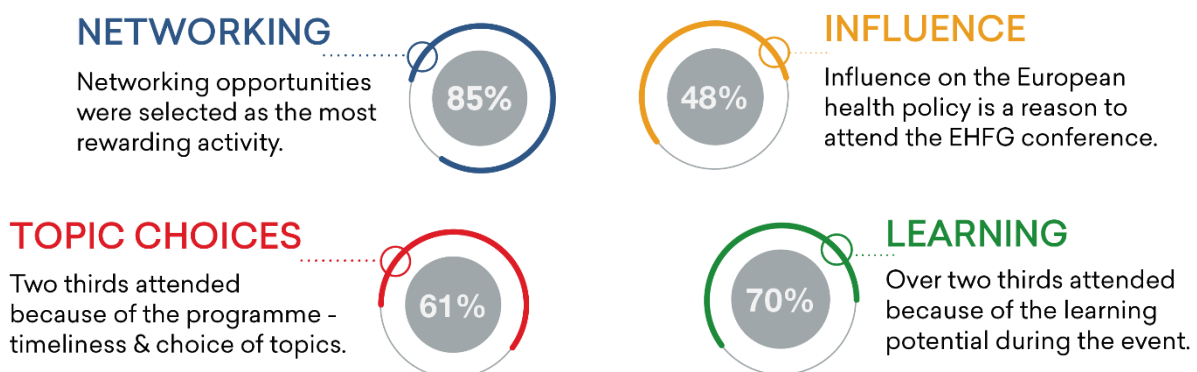
Pharma sector, medical technology, management, networking and social security were other selected categories.

Half of the respondents were representing public institutions during the 19th EHFG, followed by representatives of teaching and research (29%), NGOs (21%) and politics (16%). Industry as well as press was represented by 8% survey respondents each, interest groups by 5% of respondents.

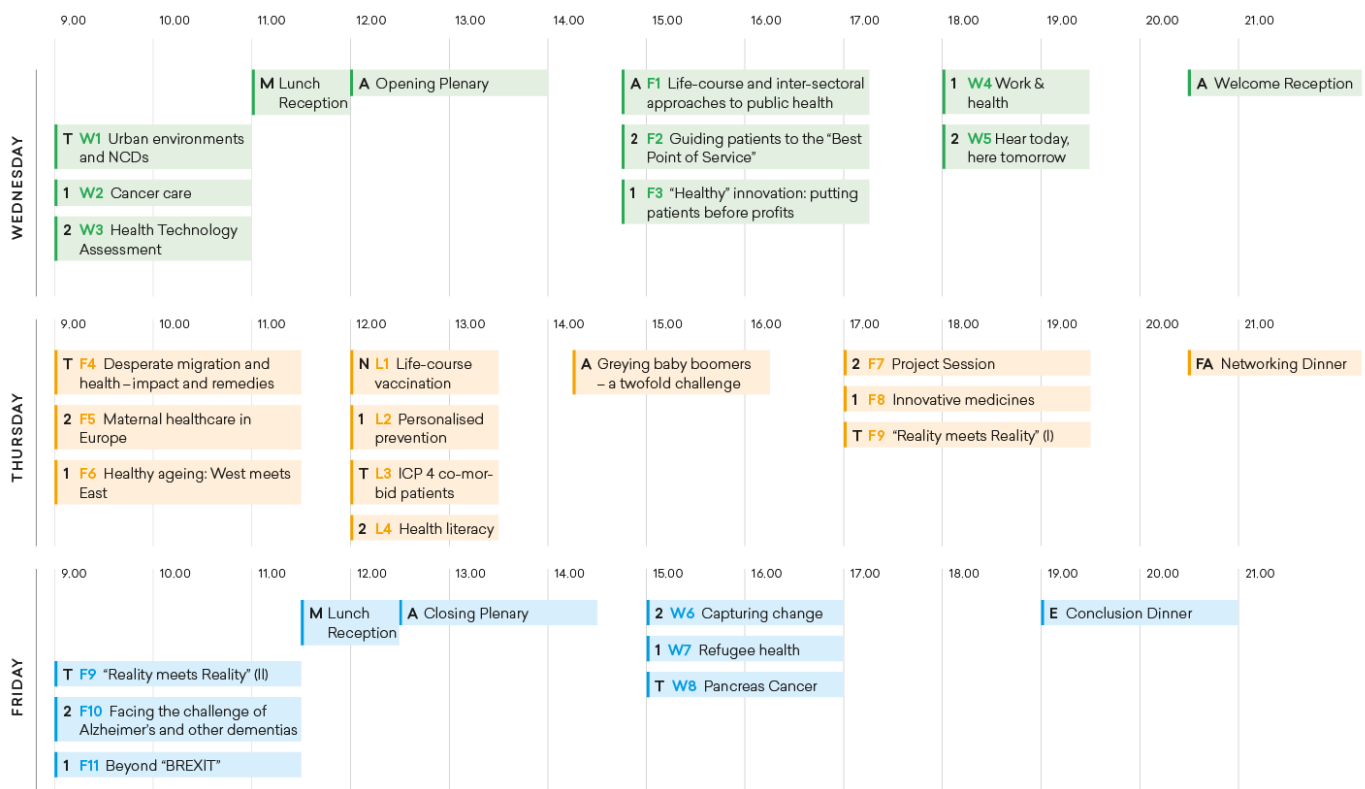
30% of the participants were invited to the conference, 35% were made aware of the EHFG 2016 through word of mouth, 10% by social media platforms. In general, 40% of respondents had participated in a previous conference.

The main factors of influence on the decision to attend the EHFG 2016 were networking opportunities and potential for learning. For 85% attending the conference was influenced by networking opportunities, 70% attended because of potential for learning and over 60% because of topic choice, more than half attended because of the calibre of speakers. Nearly half considered the influence on European health policy as a decisive factor to attend the conference.

MAIN REASONS TO ATTEND THE EHFG CONFERENCE



PROGRAMME OVERVIEW



Forum 1 Life-course and intersectoral approaches to public health, Organised by World Health Organization Regional Office for Europe

Forum 2 Guiding patients to the “Best Point of Service”, Organised by Austrian Federal Ministry of Health and Women’s Affairs and Main Association of Austrian Social Security Institutions in cooperation with European Observatory on Health Systems and Policies

Forum 3 “Healthy” innovation: putting patients before profits, Organised by Open Society Foundations in collaboration with EPHA and EUPHA

Forum 4 Desperate migration and health, Organised by International Peace Institute

Forum 5 Maternal healthcare in Europe, Organised by Alliance for Maternal Health Equality and MSD for Mothers

Forum 6 Healthy ageing: West meets East, Organised by Health Promotion Administration, Ministry of Health and Welfare, Taiwan R.O.C. in cooperation with London School of Hygiene and Tropical Medicine, UK

Forum 7 Project Session

Project 1 | Active and healthy ageing starts in childhood, Organised by European Federation of Allergy and Airways Diseases Patients’ Associations (EFA)

Project 2 | Can wearable devices help in the clinic? And provide Big Data on patients?, Organised by World Obesity Federation

Project 3 | General Practitioners’ cluster, Organised by Swiss Contribution Office in Hungary and the Government of Hungary

Project 4 | Innovating care for people with multiple chronic conditions, Organised by ICARE4EU, financed from the Health Programme 2008– 2013 of the European Union

Forum 8 Innovative medicines, Organised by Main Association of Austrian Social Security Institutions, Belgian National Institute for Health and Disability Insurance (NIHDI) and Estonian Health Insurance Fund in cooperation with European Social Insurance Platform

Forum 9 “Reality meets Reality” I, Organised by DG Communications Networks, Content and Technology (DG CONNECT), European Commission

Forum 9 “Reality meets Reality” II, Organised by DG Communications Networks, Content and Technology (DG CONNECT), European Commission

Forum 10 Facing the challenge of Alzheimer’s (and other dementia), Organised by International Forum Gastein supported by an unrestricted educational grant from MSD

Forum 11 Beyond "BREXIT", Organised by International Forum Gastein

Workshop 1 Urban environments and NCDs. Engaging multiples stakeholders and sustainable environments to nurture a life free from NCDs, Organised by World Health Organization

Workshop 2 Cancer care. Sustainable and equitable cancer care: tomorrow’s reality or science fiction?, Organised by Bristol-Myers Squibb

Workshop 3 New frontiers in Health Technology Assessment, Organised by DG Research and Innovation (DG RTD), European Commission

Workshop 4 Work and health, Organised by European Agency for Safety and Health at Work (EU OSHA)

Workshop 5 Hear today, here tomorrow, Organised by MED-EL Medical Electronics

Workshop 6 Capturing change. Health information, Organised by World Health Organization Regional Office for Europe

Workshop 7 Refugee health. A journey, from arrival to integration, Organised by DG Health and Food Safety (DG SANTE), European Commission

Workshop 8 EU Action on Pancreas Cancer, Organised by EU COST Action EUPancreas (BM1204) - An integrated European platform for pancreas cancer research: from basic science to clinical and public health interventions for a rare disease

Lunch Workshop 1 Life-course vaccination. Finding the balance in life-course vaccination, Organised by European Centre for Disease Prevention and Control (ECDC)

Lunch Workshop 2 Personalised prevention, Organised by European Federation of Pharmaceutical Industries and Associations (EFPIA)

Lunch Workshop 3 ICP 4 co-morbid patients. Integrated care pathways (ICP) supporting multi-morbid patient journeys, Organised by Roche Diabetes Care and European Health Future Forum (EHFF) in cooperation with International Foundation for Integrated Care (IFIC) and others

Lunch Workshop 4 Health literacy, Organised by Swiss Federal Office of Public Health in collaboration with the European Observatory on Health Systems and Policies

Evaluation of the Sessions

The conference programme offered 3 Plenary Sessions, 12 Parallel Forum Sessions, 8 different Workshop Sessions and 4 Lunch Workshops.

PLENARY SESSIONS

Overall, the Opening Plenary Session was rated 3,95 out of 5. With 4,33 average rating, the input speech by Nick Fahy received the highest ranking, followed by the quality of moderation by Josep Figueras (4,15). The online message-to-the-moderator system received an average rating of 4,01. The Thursday Plenary received an overall rating of 3,48. The highest rating of 3,78 was received by the moderation (Anya Sitaram) followed by the online message-to-the-moderator system (3,72). Paul Krugman's keynote speech received 3,45. The Closing Plenary Session was rated with an overall rating of 3,82. The quality of the conference film received the highest voting with 4,12. The quality of the moderation by Tania Dussey-Cavassini received 3,97, while the online message-to-the-moderator system was rated with 3,68.

Opening Plenary

Demographics and diversity in Europe.
New solutions for health

Thursday Plenary

Greying baby boomers – a twofold challenge

Closing Plenary

Demographics and diversity in Europe.
New solutions for health

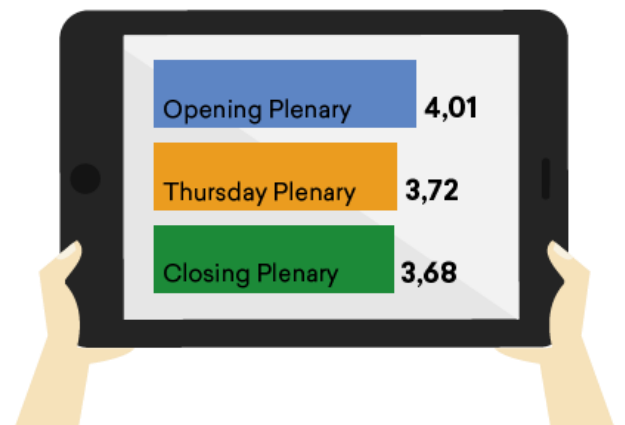
OVERALL QUALITY ASSESMENT



MODERATION ASSESMENT



VOTING TOOL ASSESMENT



PARALLEL FORUM SESSIONS

Forum 10 received the best average rating of all forum sessions (4,65), followed by Forum 5 (4,23) and Forum 7 (4), sharing its third place with Forum 6 which also received an average rating of 4. At the other end of the scale, F9 Session II with 3,41 and Forum 2 with 3,4 received the lowest ratings

Comparing all Parallel Forum Sessions, the **assessment of the length of presentations of the fora** was overall positive. The presentations in Forum 9 Session II (25%), Forum 1 (24%) and Forum 6 as well as Forum 4 (18%) were criticised for having been too long.

Overall, the **number of presentations of the fora** was considered as very good. Only in Forum 4, 19% of the respondents who participated criticised that there were too many presentations. Furthermore, 17% of respondents considered the number of presentations as too many in Forum 9 Session II and Forum 5.

For one fourth of the respondents, Forum 4 did not offer **enough time for interactive discussions**, the same was criticised by 23% of respondents who participated in Forum 8 and Forum 10. One fifth of respondents who participated in Forum 11 criticised that there was too little time allocated for interactive discussion.

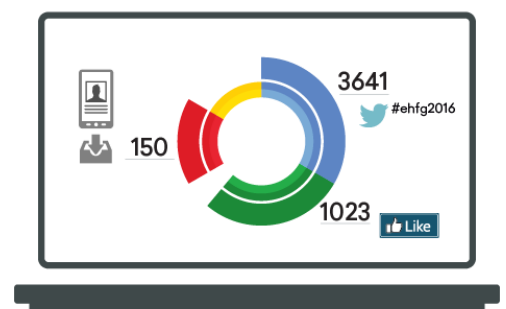


WORKSHOP SESSIONS

The average ratings for the 8 Workshops and the 4 Lunch Workshops were all above 3,86. The best rating was given to Lunch Workshop 1 (4,38), followed by Workshop 2 (4,36), Workshop 7 (4,35) and Lunch Workshop 3 (4,23). The respondents gave their lowest overall rating to Workshop 6 (3,86).

Social Media

The EHFG is actively present on various social media channels, not only during the conference but also throughout the entire year. The respondents were asked about their opinion on social media usage. Over half of the participants, who completed the survey have used our Twitter platform, over one-third used Facebook and 18% of them were following us on LinkedIn. Two thirds followed the Twitter hash tag #ehfg2016. Over two thirds of the respondents intend to use at least one of our social media channels between the conferences.



Additional EHFG 2016 social media statistics: 150 EHFG app downloads, 1023 Facebook endorsements & 3641 Twitter mentions.

Registration, organisation and overall impression

We asked questions concerning registration and organisational elements. The vast majority considered the online registration as fast and simple (79%), for nearly three quarters of the respondents the payment options were clear and fair and for 94% of the respondents, staff were responsive to enquiries. Organisational elements such as the on-site registration, shuttle service, accommodation, lunch catering and the networking events were also rated very positively throughout the survey.

When asked about the conference organisation, responses were as follows:

Communication in the run-up to the EHFG was rated by 88% as excellent or good. The most positive feedback was received regarding the assistance given by the conference staff with 79% choosing excellent and 16% choosing good. For 88% the quality and clarity of the conference materials was excellent or good. Over 90% considered the event signage as excellent or good. The choice of topics was rated by over 78% as excellent or good. The overall conference atmosphere was rated by 91% as excellent or good.

Also considering the rating of conference networking, the feedback was very positive throughout (overall average rating of 4,36). The network facilities such as the lounge and breakout areas were given an average rating of 4,28. The opportunities to progress international health work received an average rating of 3,97. The opportunities to engage with key decision makers was given an average rating of 3,93. The opportunities to make new contacts was given the highest rating with 4,41.

Consequently, networking opportunities were considered the most rewarding activity at the conference (44%). For over one fourth of the respondents Workshops were considered most rewarding, Fora for over 12% and Plenary Sessions for 12%. Evening Events have been considered by 7% as most rewarding activity at the EHFG 2016.

Compared to other EHFG conferences, 33% rated the EHFG 2016 as better than previous conferences. For 53% of respondents there was no change to previous conferences and 14% considered the EHFG 2016 worse than the conferences in the years before. When asked about future attendance, over 97% plan to participate again.

Open Questions

Finally, analysing open questions, one can summarise that respondents would appreciate more result-oriented discussions and suggested clear actions/proposals of results for the future. Another recommendation was to ensure that all stakeholders are invited when a certain topic is being discussed. One respondent recommended to have shorter sessions, especially the Plenary Sessions.

Nick Fahy's input speech during the Opening Plenary and the conference cartoonist Floris Oudshoorn were mentioned very positively as well as the excellent participation by the Young Gasteiners. Furthermore, it was commented that the conference has become more interactive and participatory.

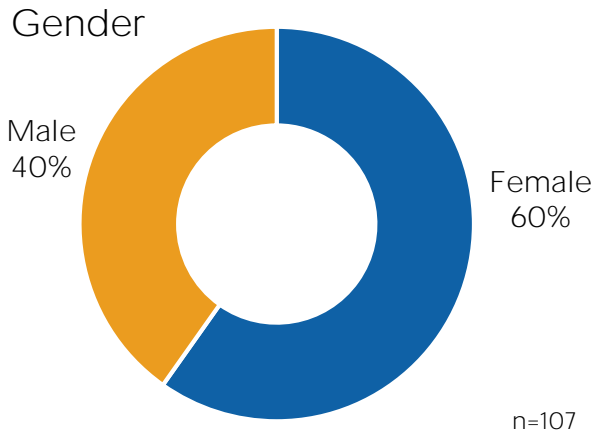
Regarding organisational aspects, a point of criticism referred to too few opportunities for having coffee. In general, there was a very positive feedback given to the congress staff and the overall organisation of the conference.

For a more detailed analysis of the evaluation, please see the following pages. Should you require more information on this report, i.e. comments or raw data, or if you have any questions, please feel free to contact Josef Wenninger ([Josef.Wenninger\[at\]ehfg.org](mailto:Josef.Wenninger[at]ehfg.org))

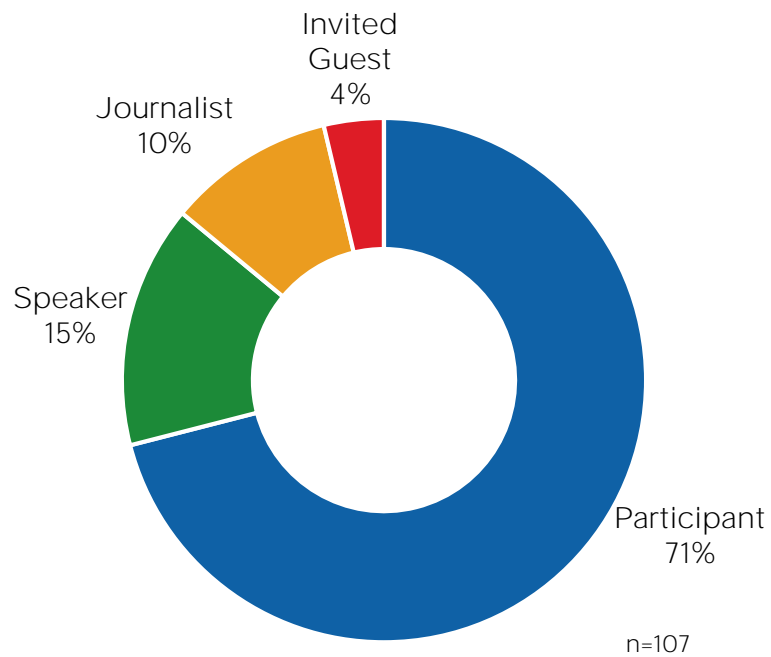
GENERAL SURVEY STATISTICS



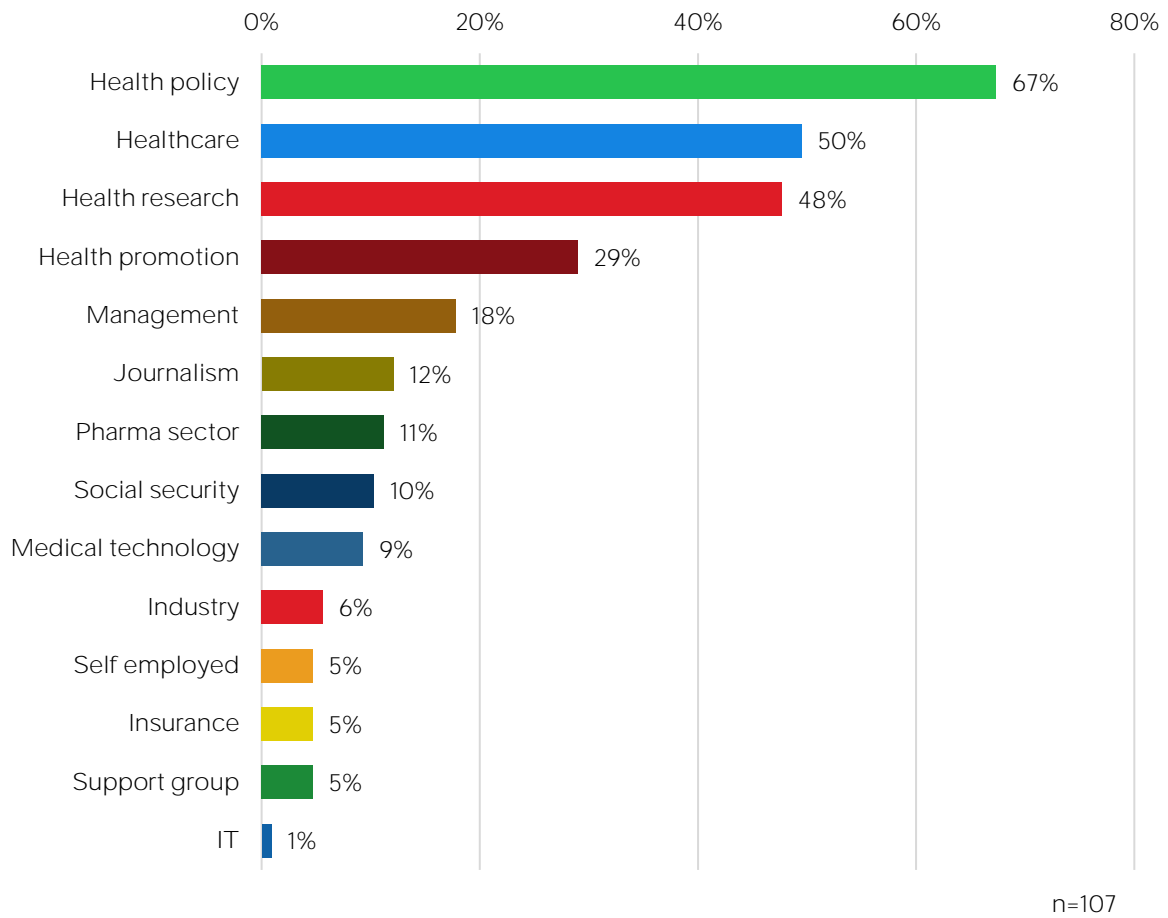
GENERAL SURVEY STATISTICS



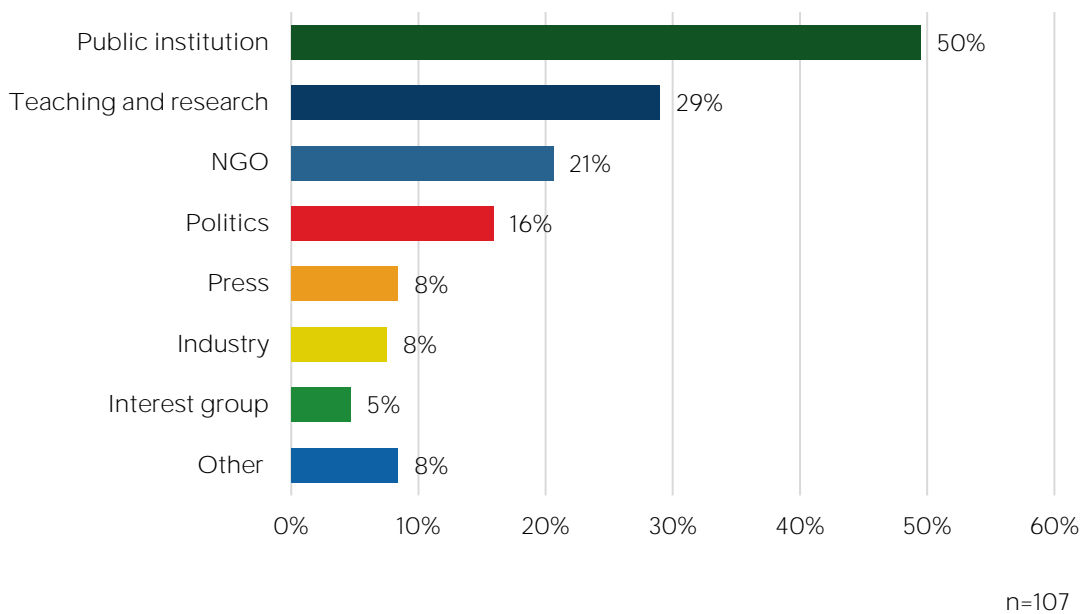
Participant's category



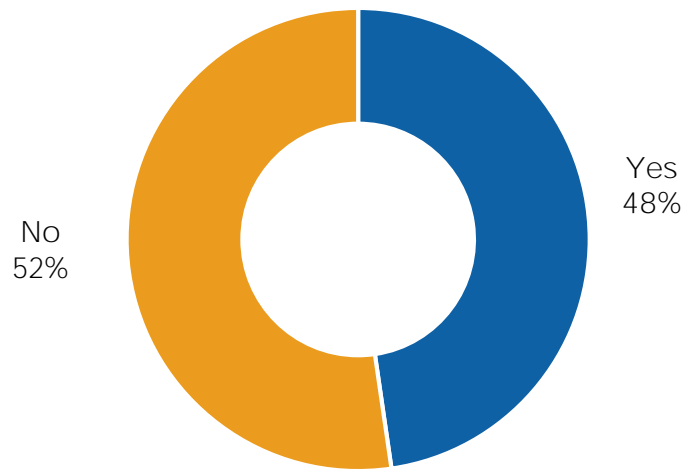
Qualifications which describe your field



Qualifications which describe your organisation

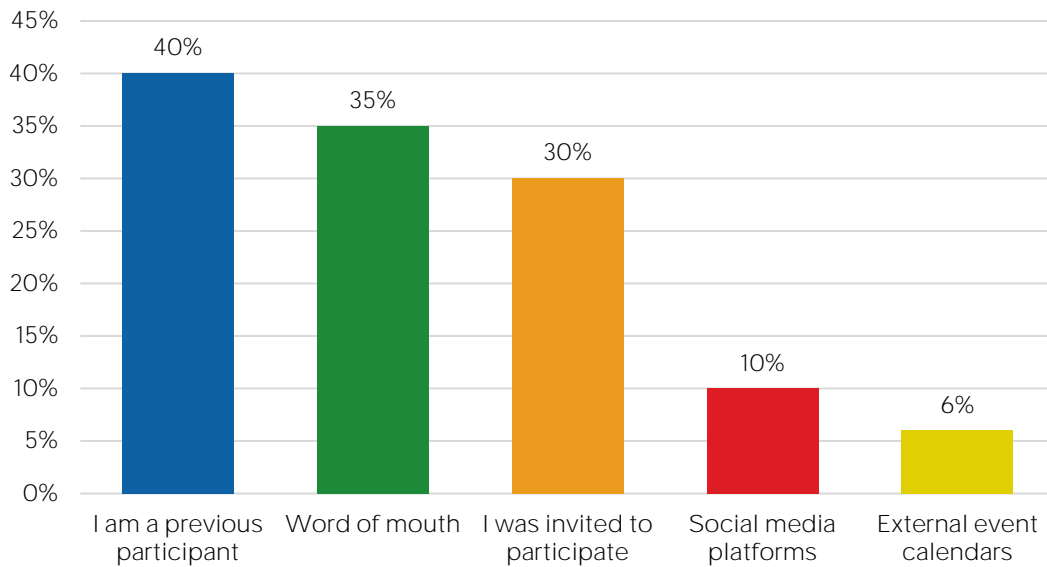


Participation in a previous conference



n=107

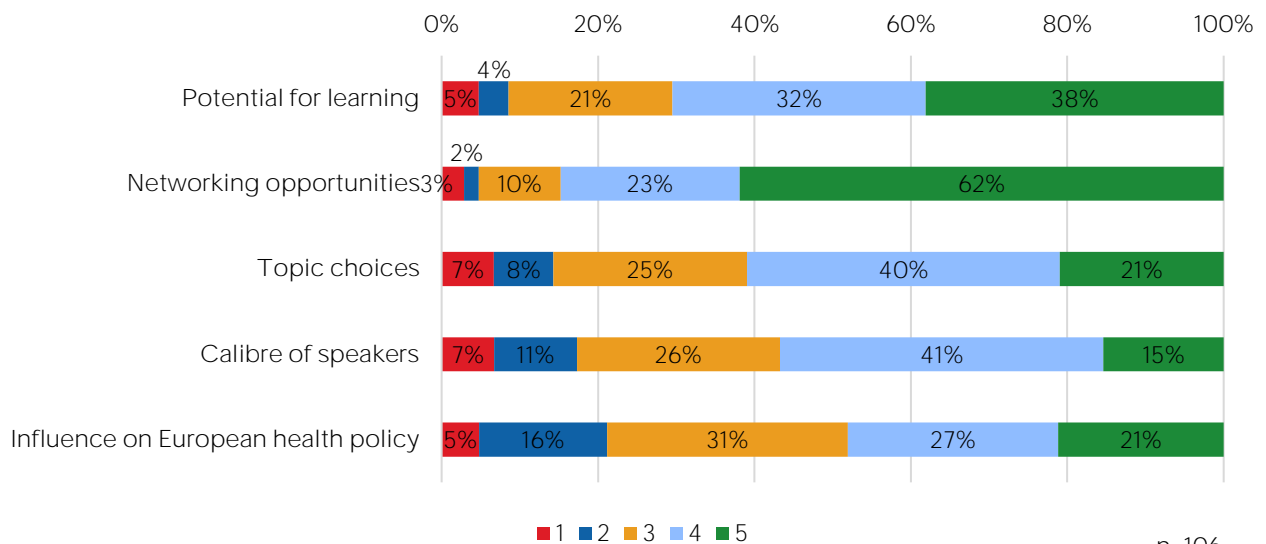
In what way(s) were you made aware of the EHFG 2016?



n=100

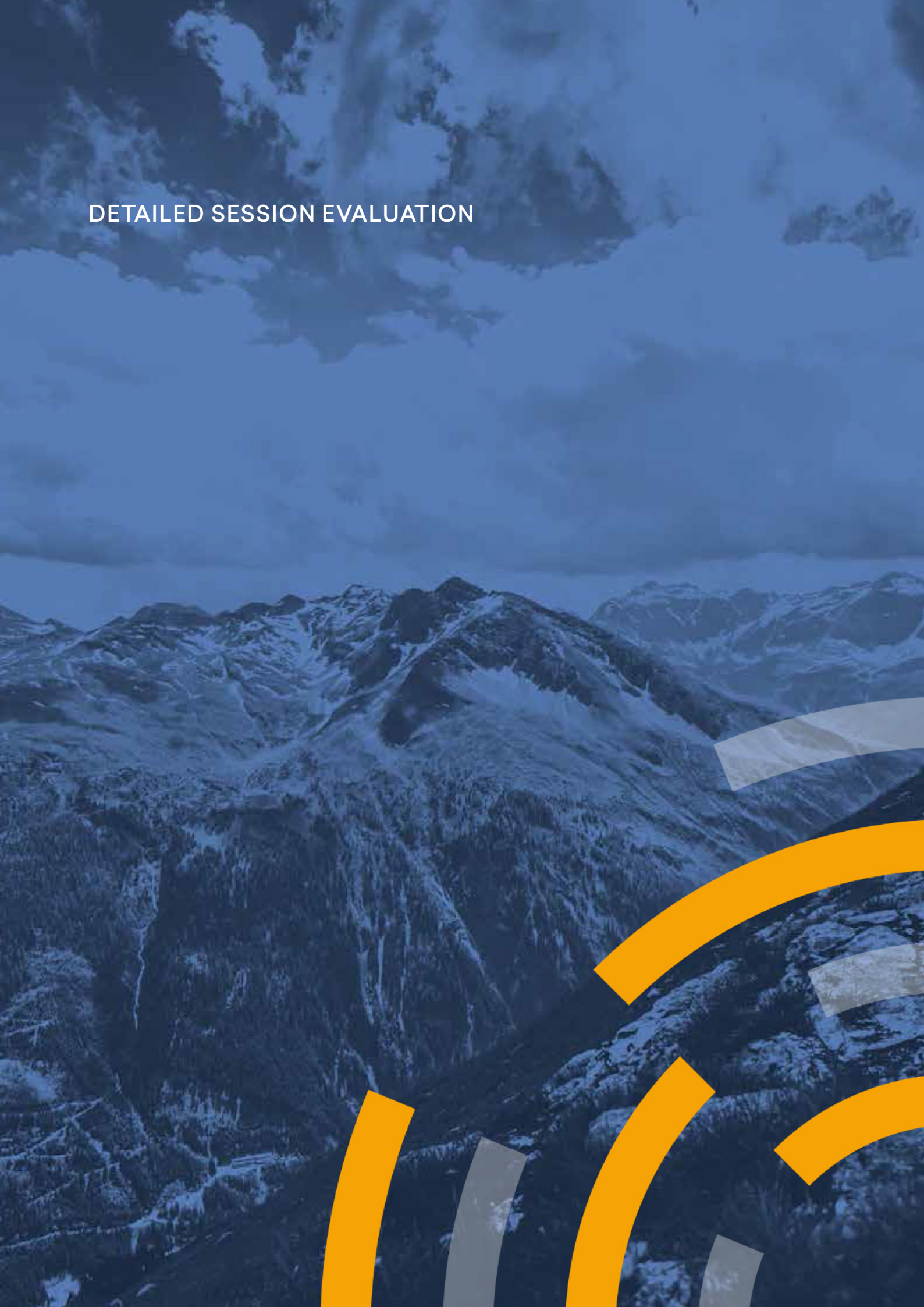
Factors of influence on decision to attend the EHFG 2016

1=no influence, 5=high influence



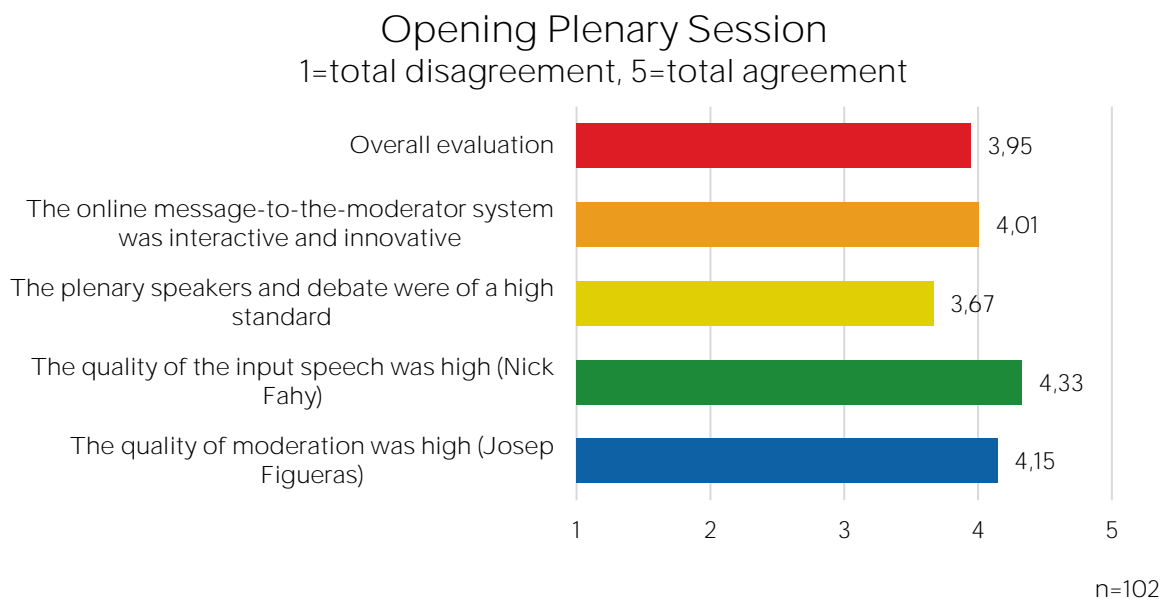
n=106

DETAILED SESSION EVALUATION



EVALUATION OF THE SESSIONS – DETAILED ANALYSIS

Opening Plenary Session

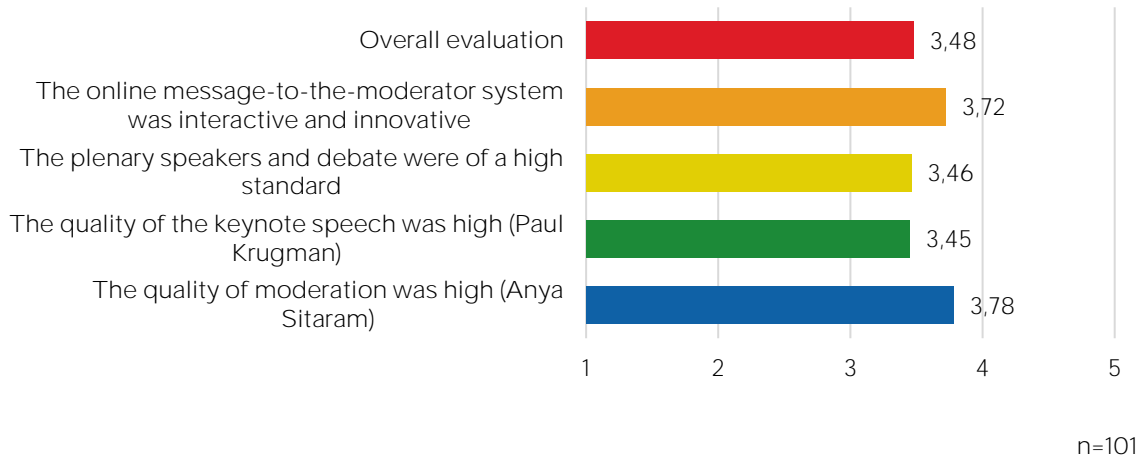


Selected Comments on the Opening Plenary:

- The interactive system is a great way to involve the audience. However, there were too many options this year in the questions to the audience. It was a bit distracting to scroll through 8 different choices when presenting the results and diluted the key points a bit.
- Superb introduction - very participative
- More time should be allocated to react to questions / comments from audience.
- Discussion and the session was too long. -30 min would do it.
- Jakab very good. Nick also good, but it would have been helpful to take that one step further & 'translate' it to current EU policy processes re social inclusion (which are under threat).
- The plenaries of 2 hours are too long. The discussion is dynamic for 1,5 hours and then it becomes unbearably boring.
- There was hardly time to answer the questions online, especially when there were many possibilities of choice
- I missed the input from citizens

Thursday Plenary Session

Thursday Plenary Session 1=total disagreement, 5=total agreement

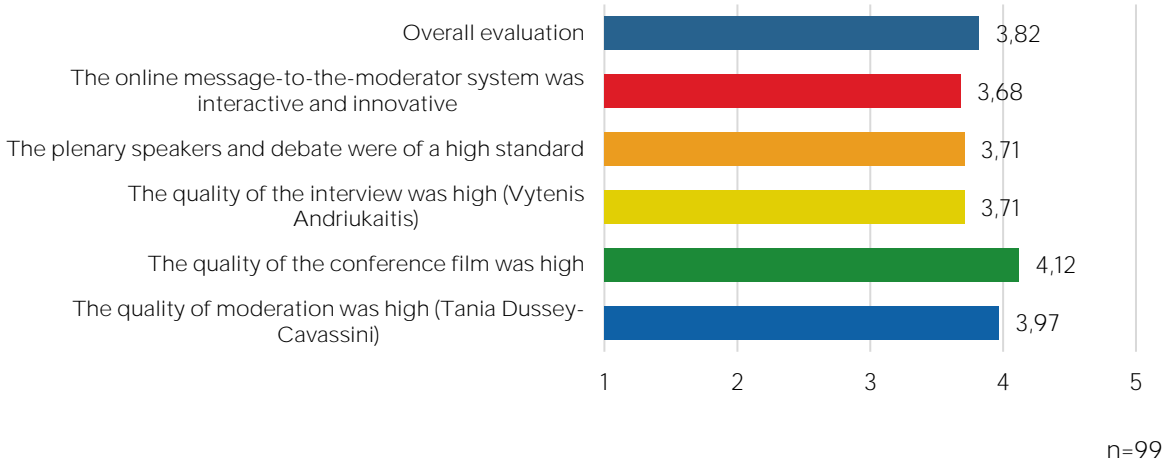


Selected Comments on the Thursday Plenary:

- Krugman had a very good presentation and speech, but it was not very tailored to policy makers, rather than economists.
- Keynote should have focused more on economic issues related to health care
- I only participated in Mr Krugman speech
- Sorry, but very disappointed by Krugman's contribution....
- The Plenary, especially the keynote speech was a bit of disappointment. Not particularly interesting and relevant (very US-focused) and again way too long.
- I am not a health economist so I found Paul Krugman's presentation a little difficult to follow but aspects of it were interesting. I wish I had understood it better!!
- Even if the speakers is a Nobel Prize winner, indeed expert in his field, I found the level of his lecture too high to reach an audience of no economists,
- The online-moderator did not pick the top-rated question and therefore left out a very good chance to raise awareness and to get clear answers from the panel.
- High expectations, but the panel discussion was not focused enough. I loved the introduction by Paul Krugman - high level

Closing Plenary Session

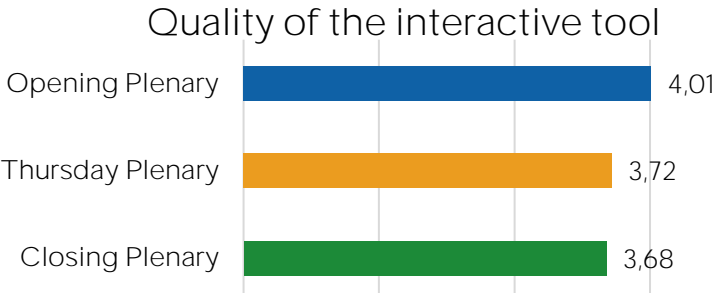
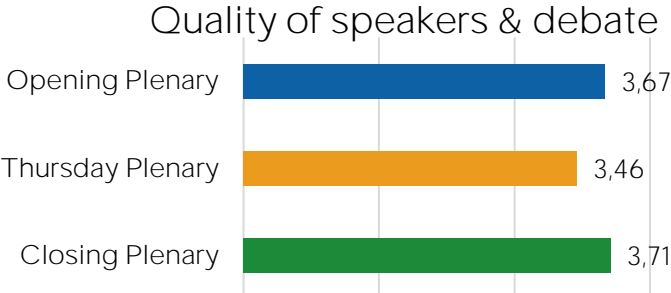
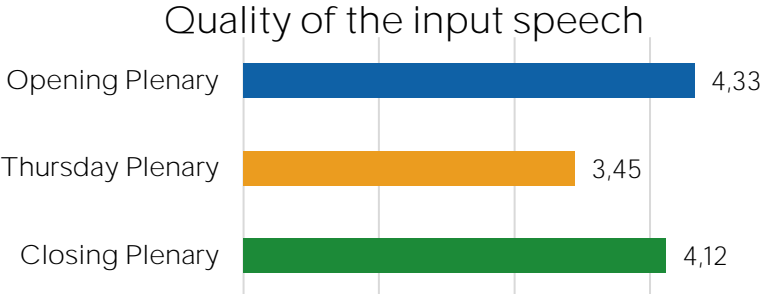
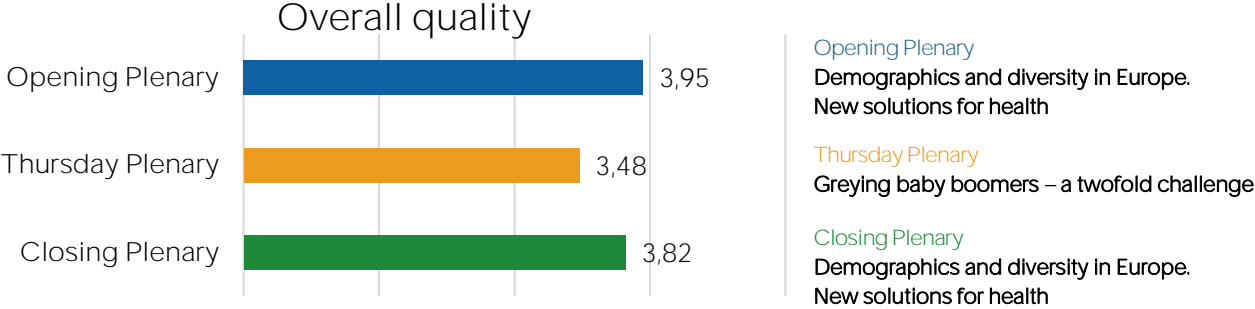
Closing Plenary Session
1=total disagreement, 5=total agreement



Selected Comments on the Closing Plenary:

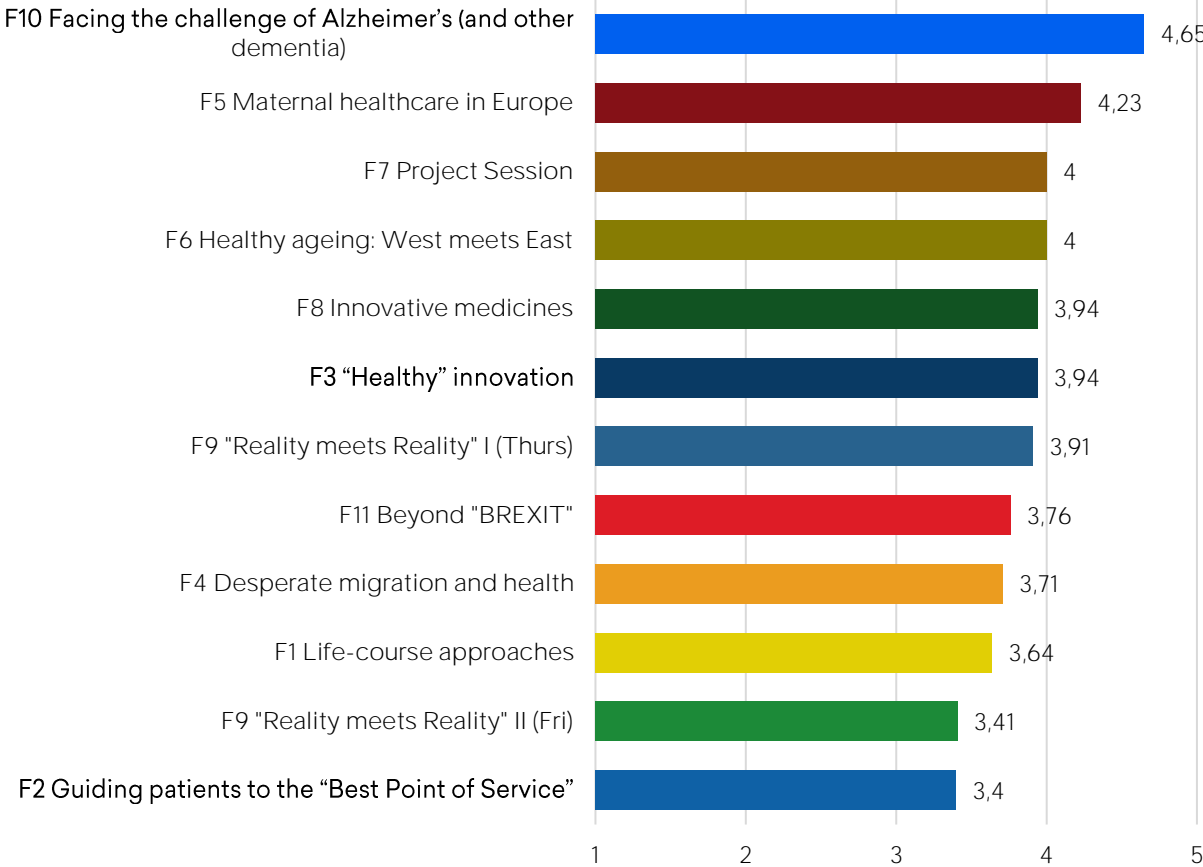
- Video was very nice, please put it to YouTube so everyone can share it.
- This was a terrible Plenary. I left early as did others, and more would have done so if they hadn't been sitting so near the front.
- Too long.
- The moderation was excellent!

Comparison of the Plenary Sessions - average ratings



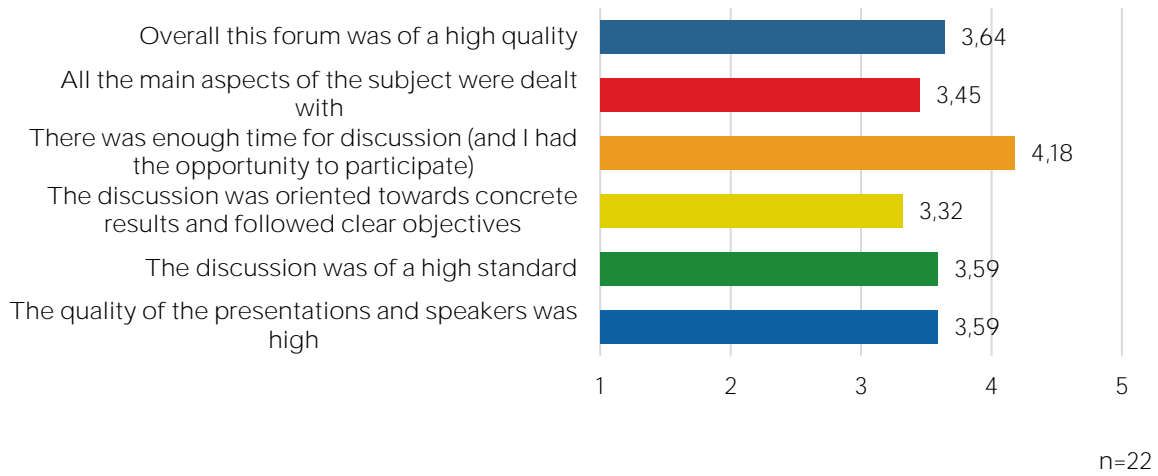
Comparison of the Parallel Forum Sessions - average quality rating

Ranking all fora
1=poor 5=excellent
top down



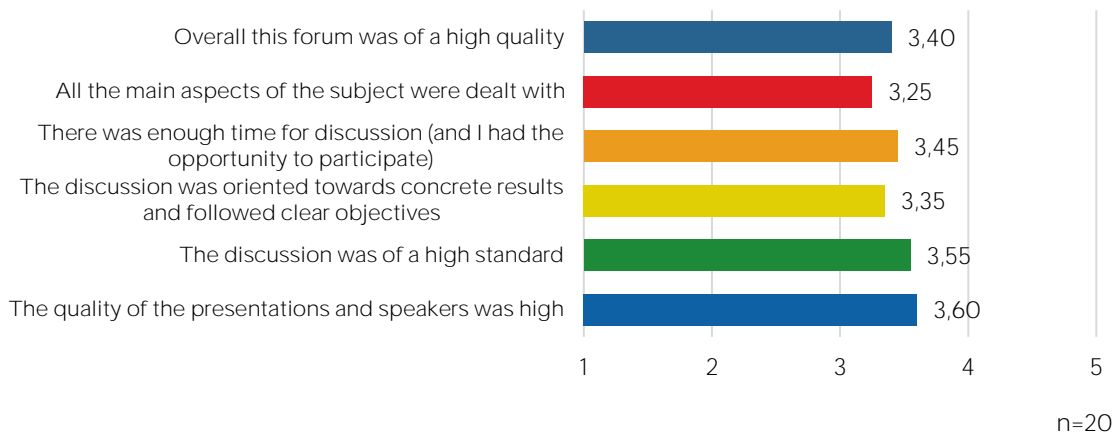
Forum 1: Life-course and intersectoral approaches

1=total disagreement, 5=total agreement

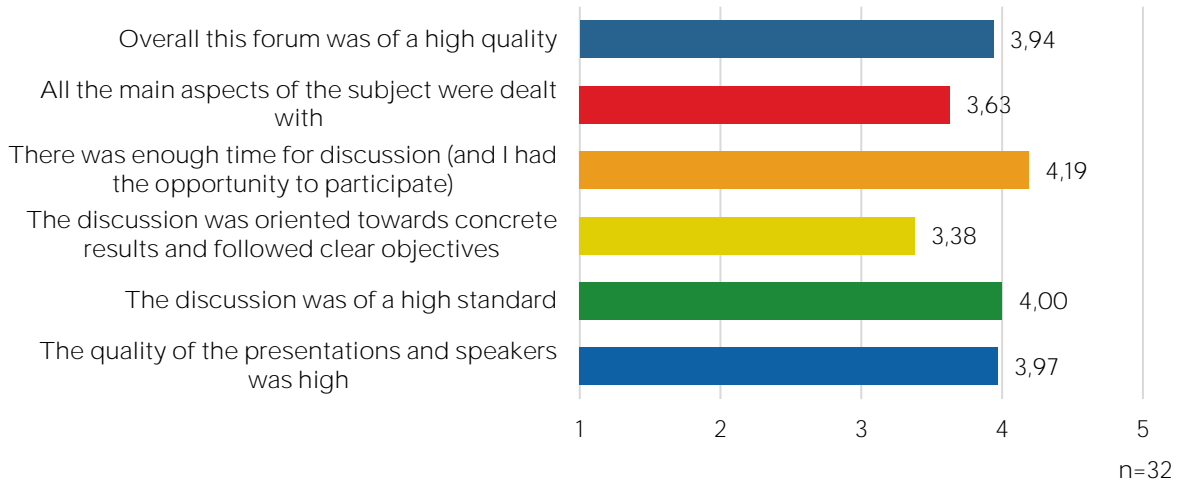


Forum 2: Guiding patients to the "Best Point of Service"

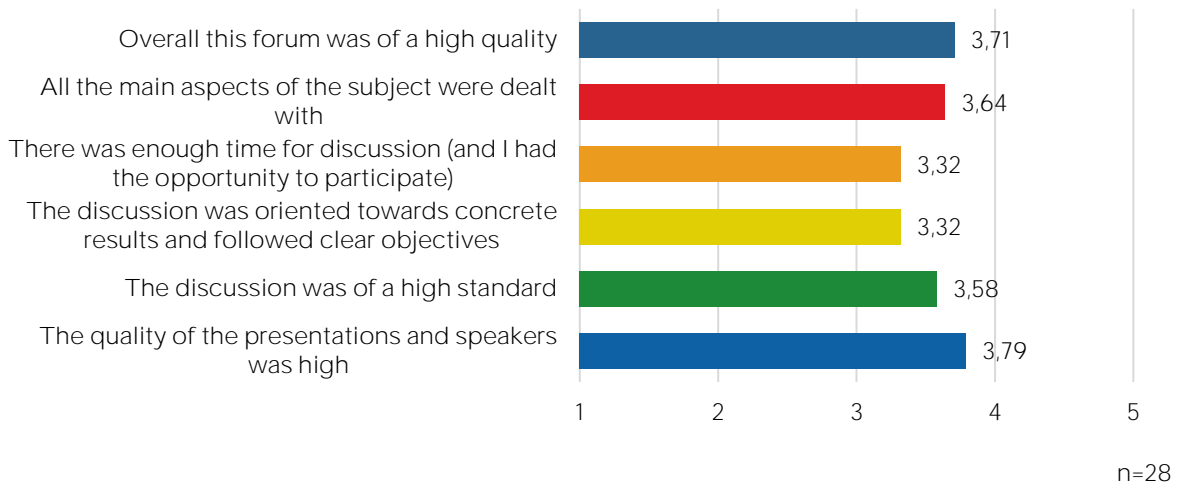
1=total disagreement, 5=total agreement



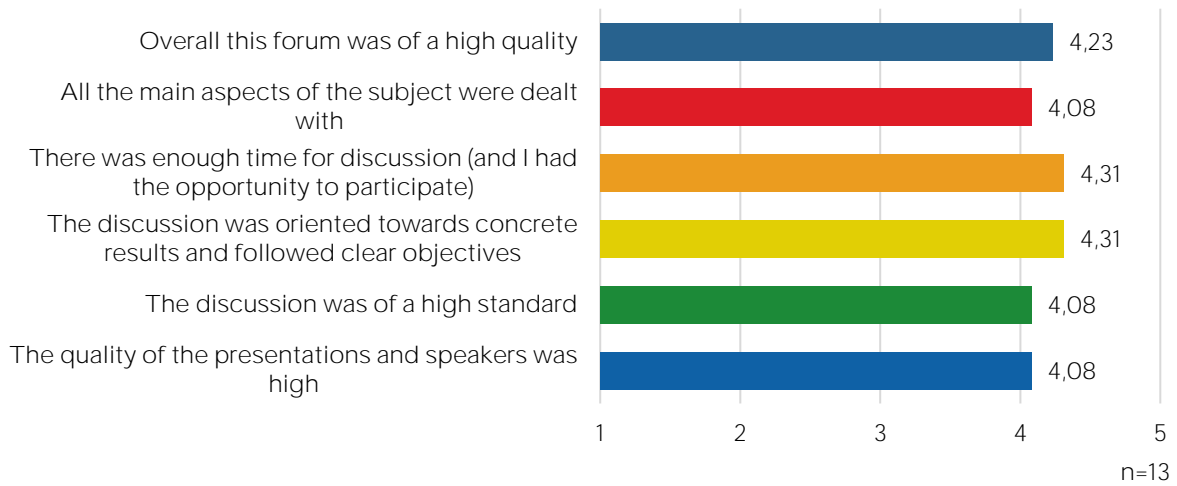
Forum 3: "Healthy" innovation 1=total disagreement, 5=total agreement



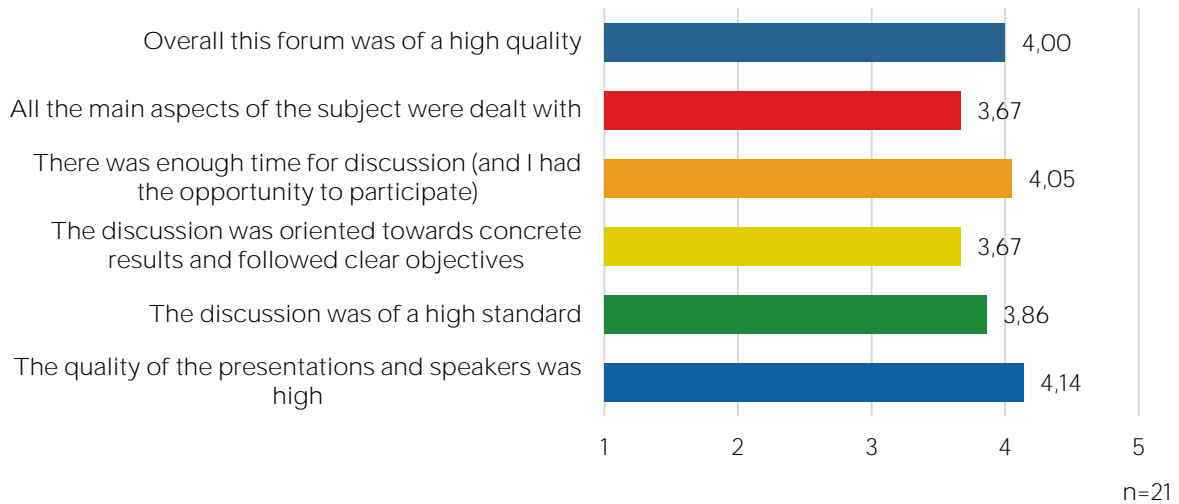
Forum 4: Desperate migration and health 1=total disagreement, 5=total agreement



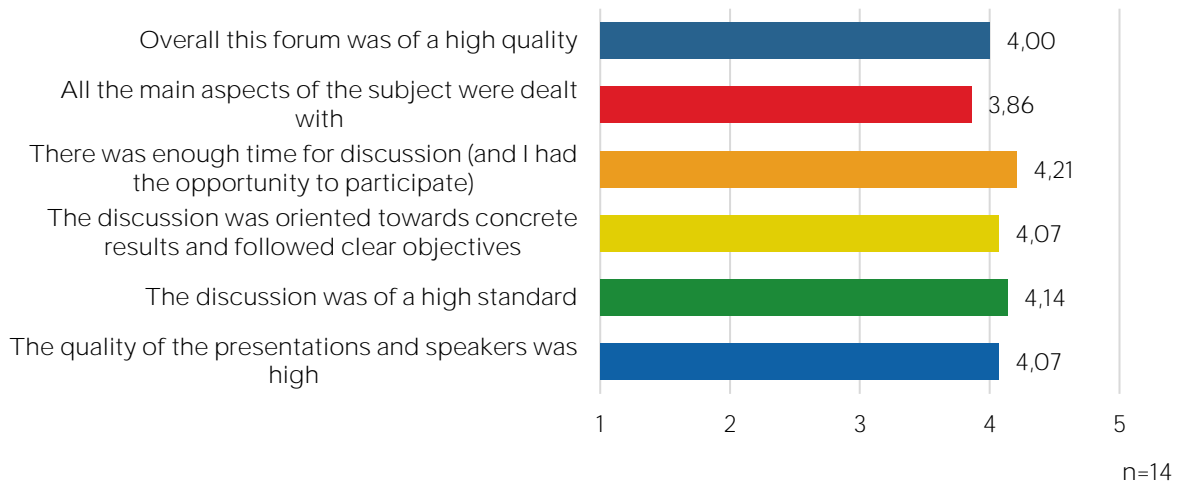
Forum 5: Maternal healthcare in Europe 1=total disagreement, 5=total agreement



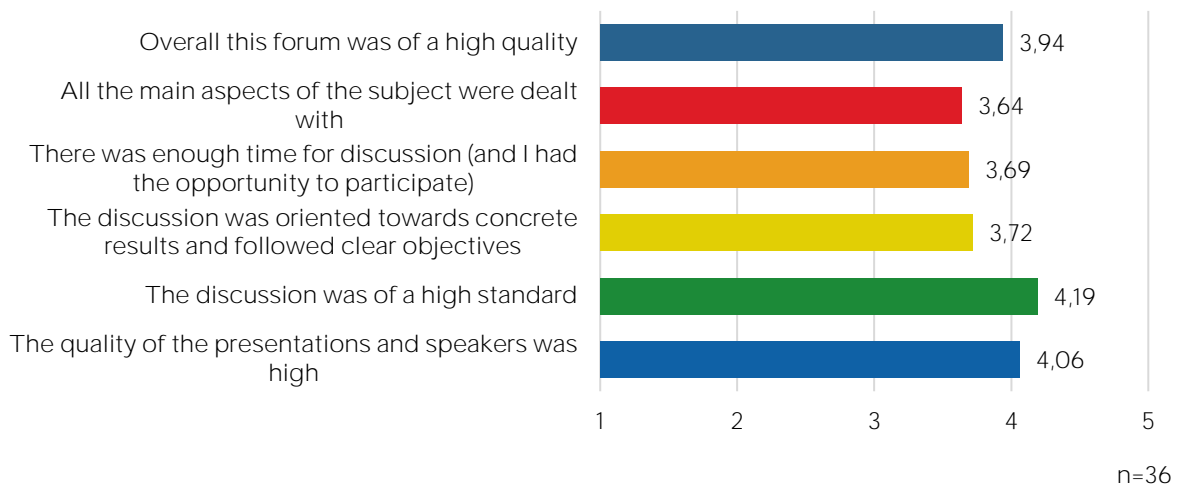
Forum 6: Healthy ageing: West meets East 1=total disagreement, 5=total agreement



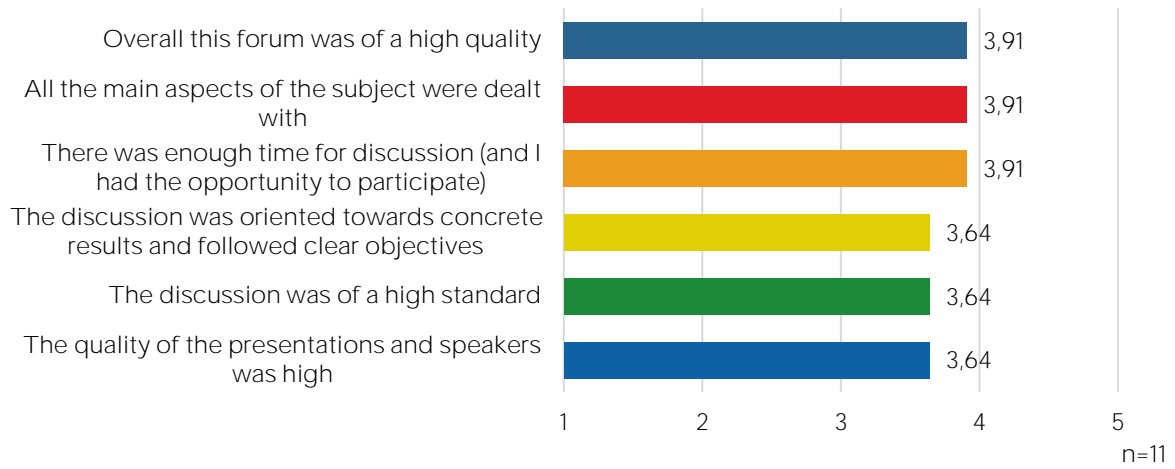
Forum 7: Project Session 1=total disagreement, 5=total agreement



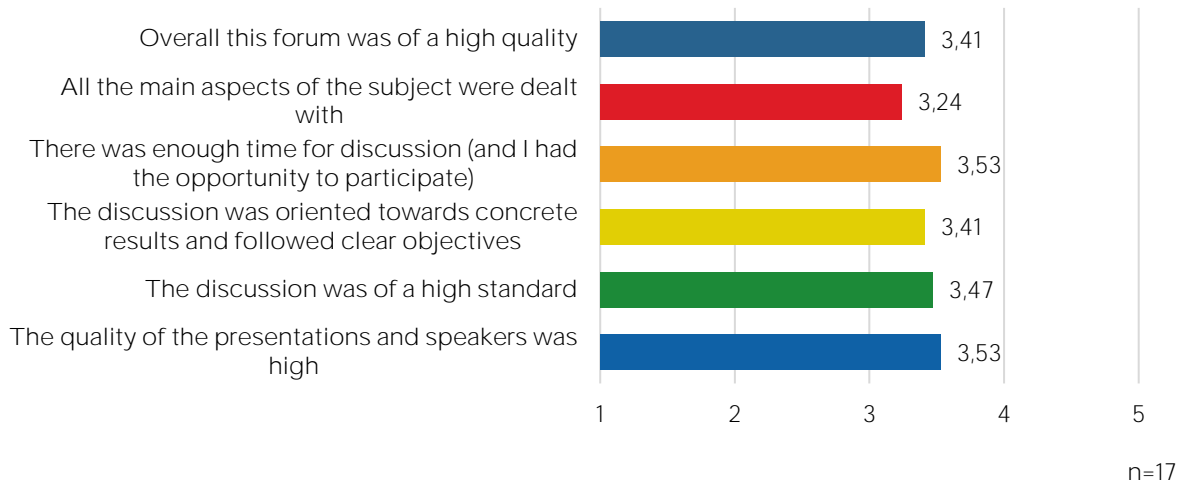
Forum 8: Innovative medicines 1=total disagreement, 5=total agreement



Forum 9: "Reality meets Reality" I (Thurs)
 1=total disagreement, 5=total agreement

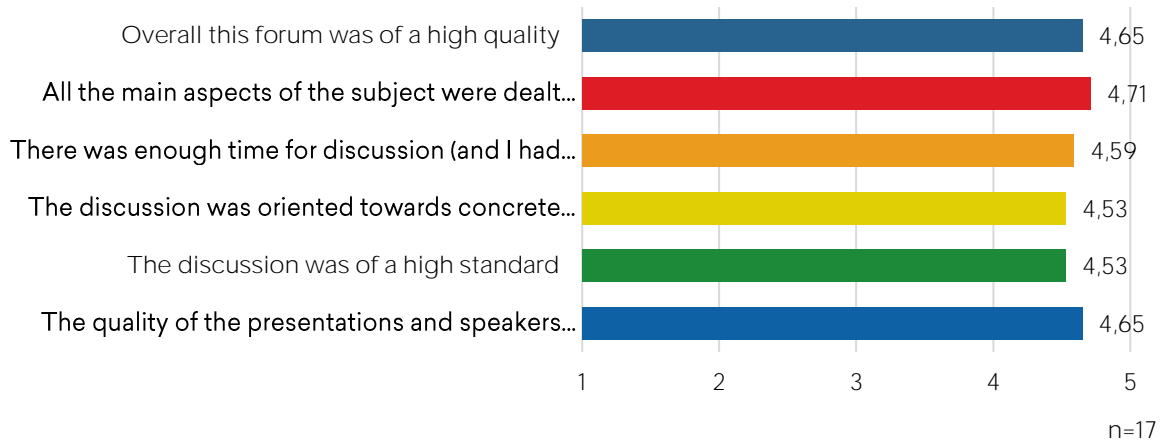


Forum 9: "Reality meets Reality" II (Fri)
 1=total disagreement, 5=total agreement



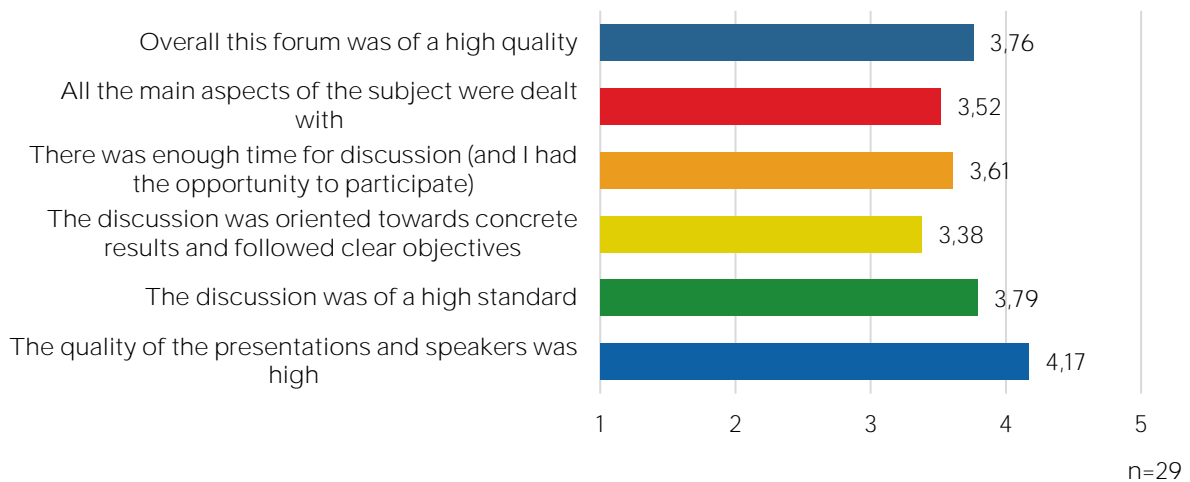
Forum 10: Facing the challenge of Alzheimer's and other dementias

1=total disagreement, 5=total agreement



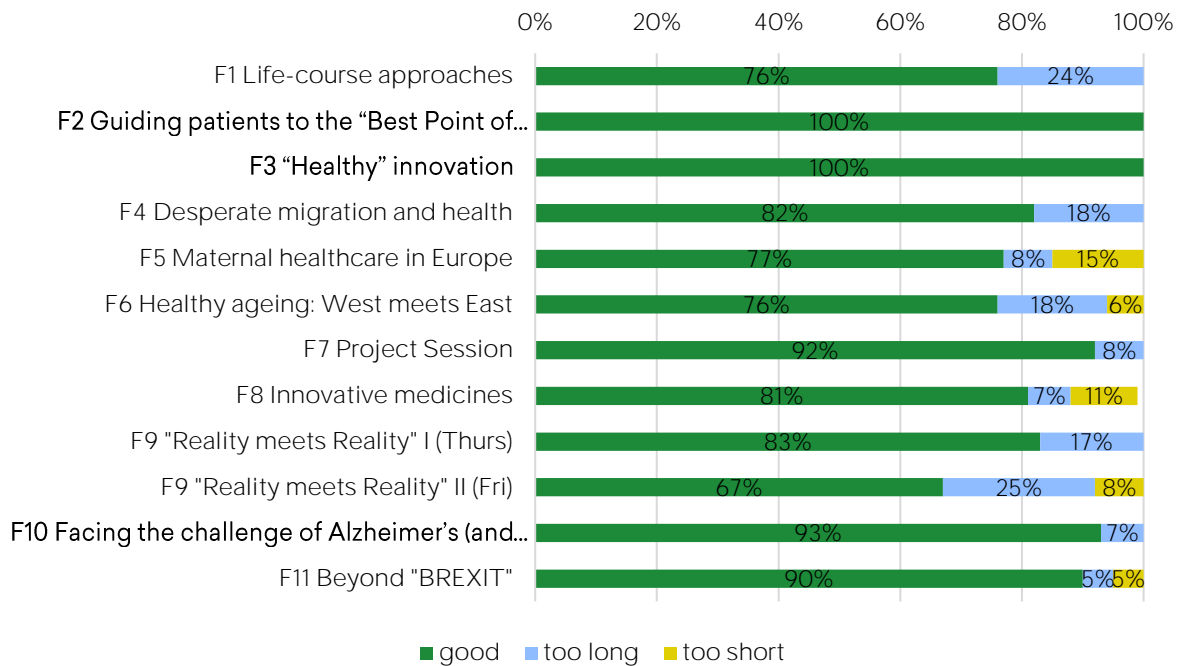
Forum 11: Beyond "BREXIT"

1=total disagreement, 5=total agreement

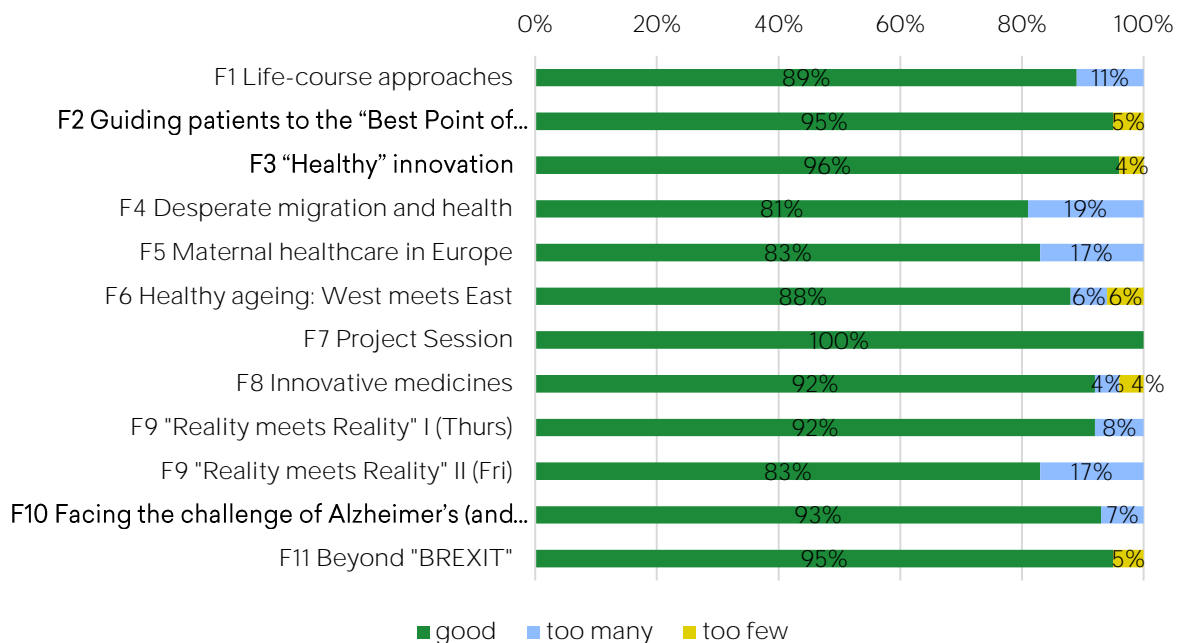


Comparison between all Parallel Forum Sessions

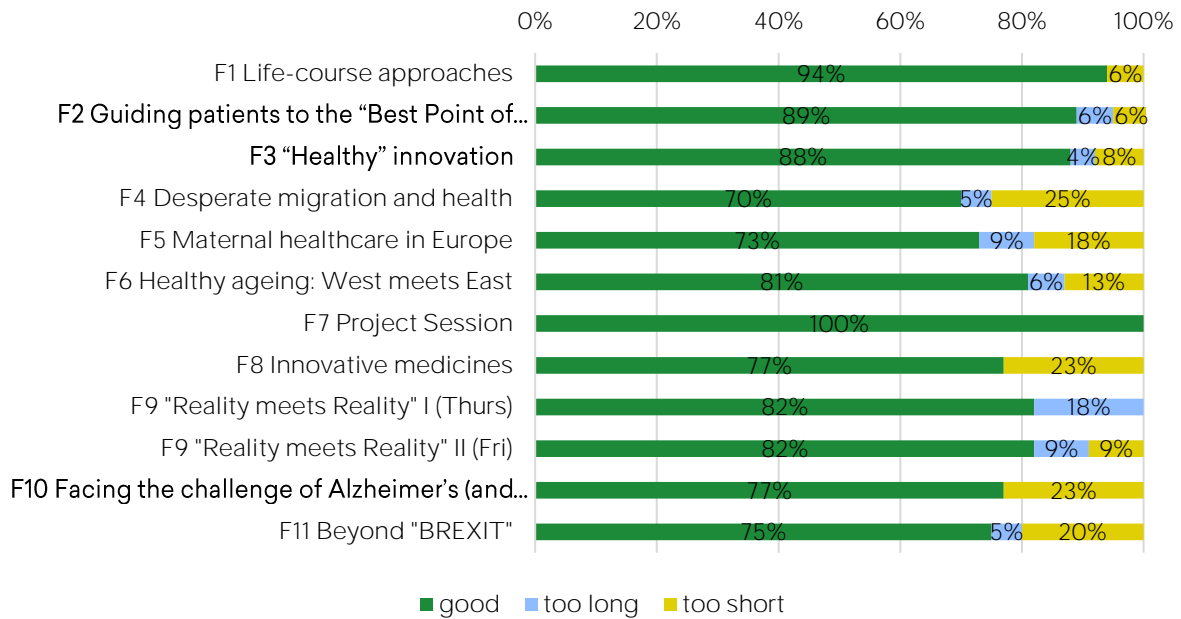
Assesment of the length of presentations



Assesment of number of presentations

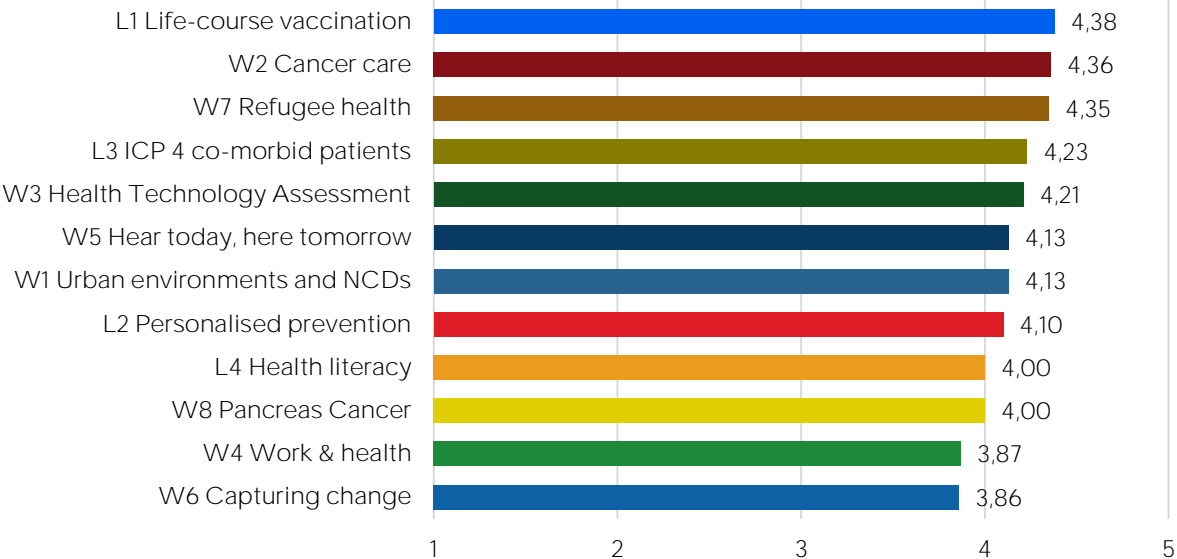


Assessment of the time allocated for interactive discussion



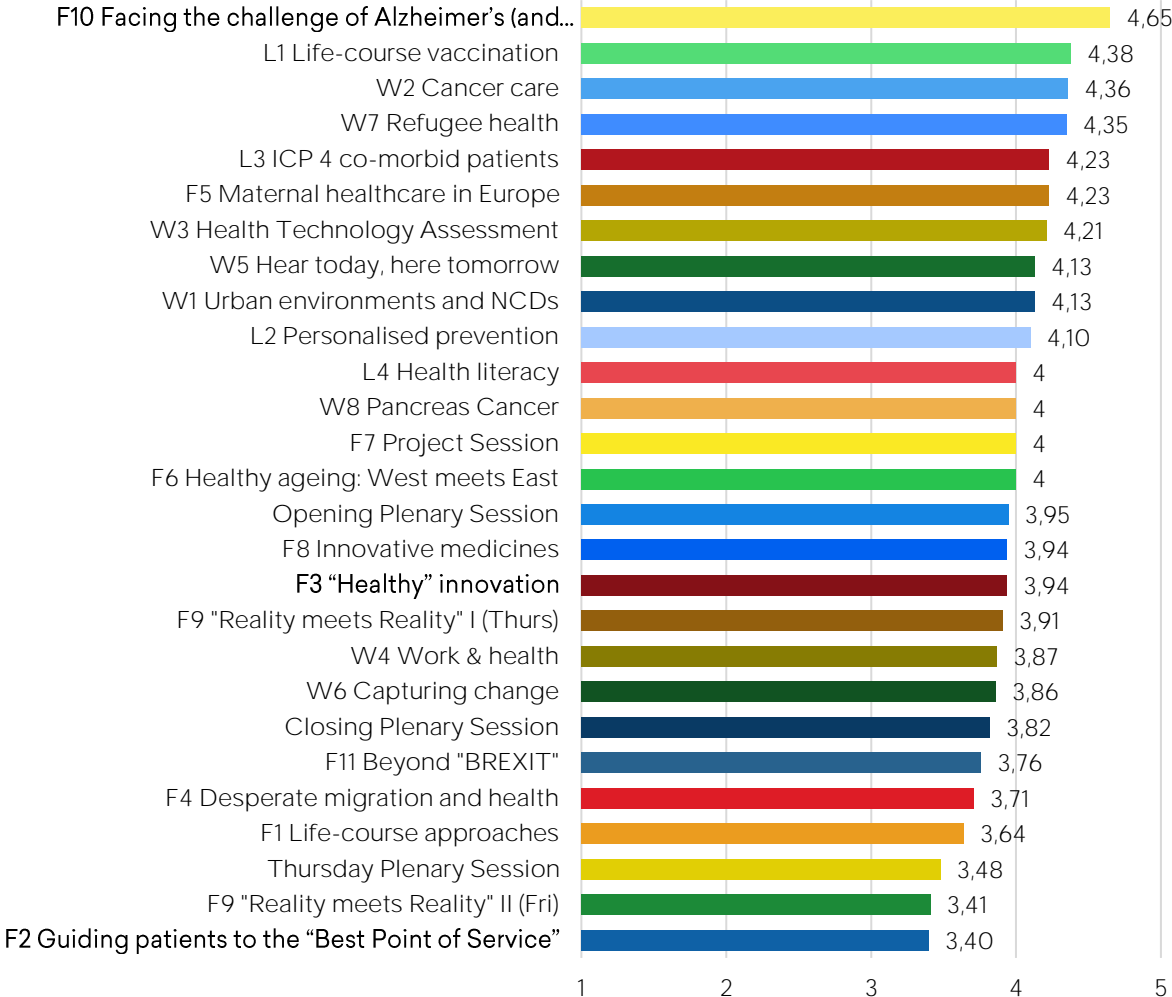
Evaluation of Workshop Sessions

Evaluation of Workshop Sessions
1=poor, 5=excellent



Comparison of all sessions

Assessment of all sessions 1=poor, 5=excellent

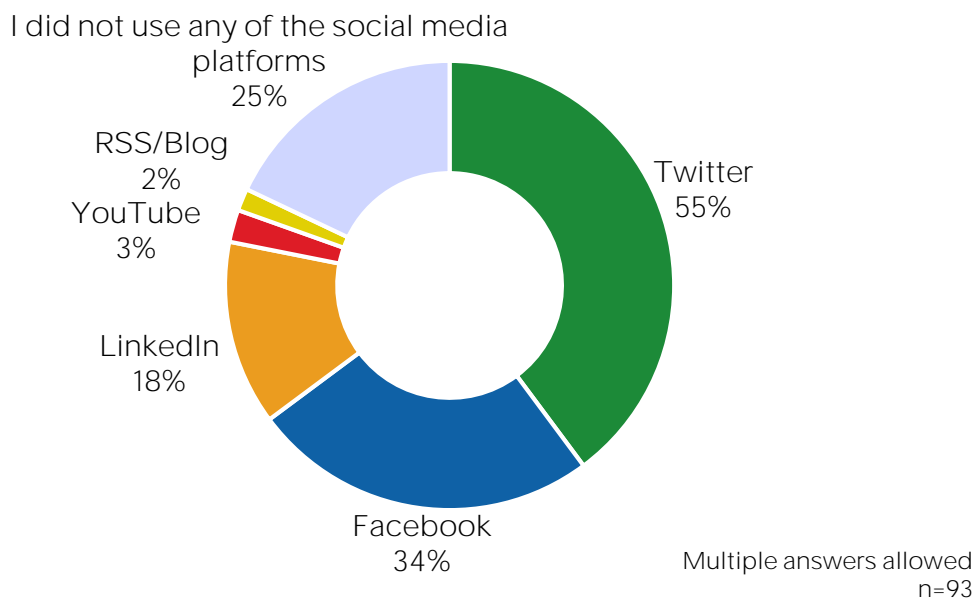


SOCIAL MEDIA

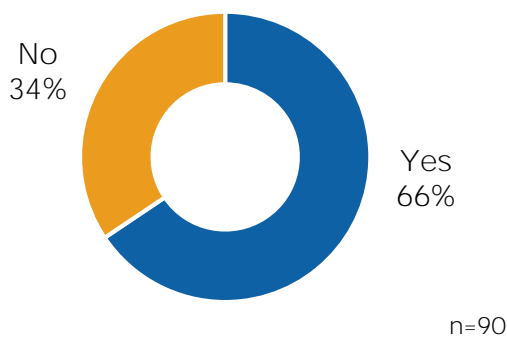


SOCIAL MEDIA

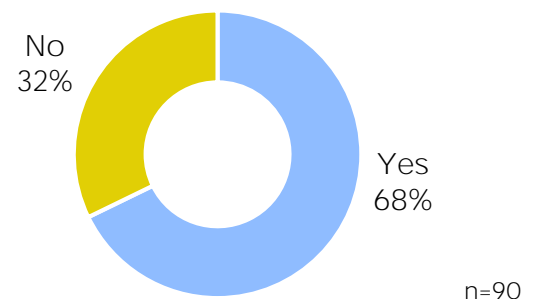
Usage of social media platforms at the EHFG 2016?



Did you follow our Twitter hashtag #ehfg2016?



Do you intend to use any of our social media between EHFG conferences?

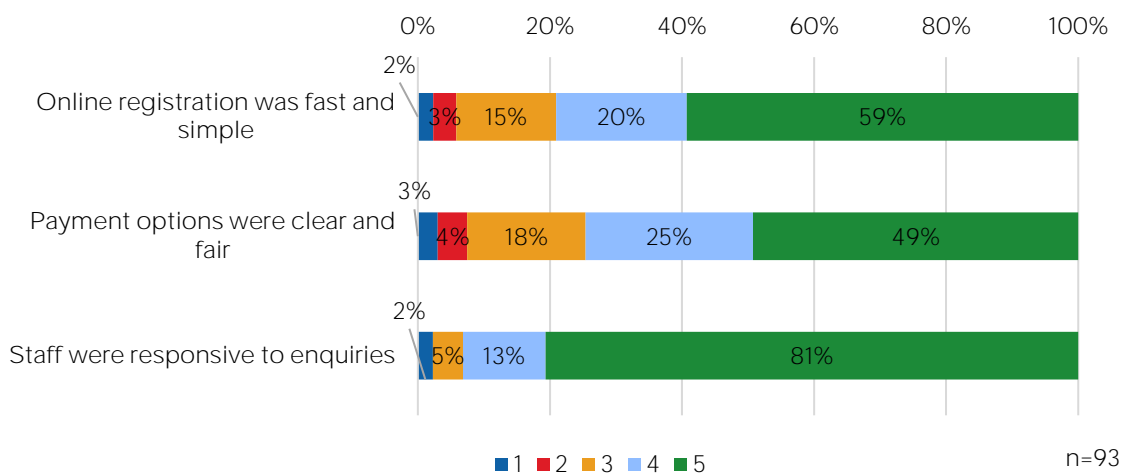


REGISTRATION, ORGANISATION
& OVERALL IMPRESSION

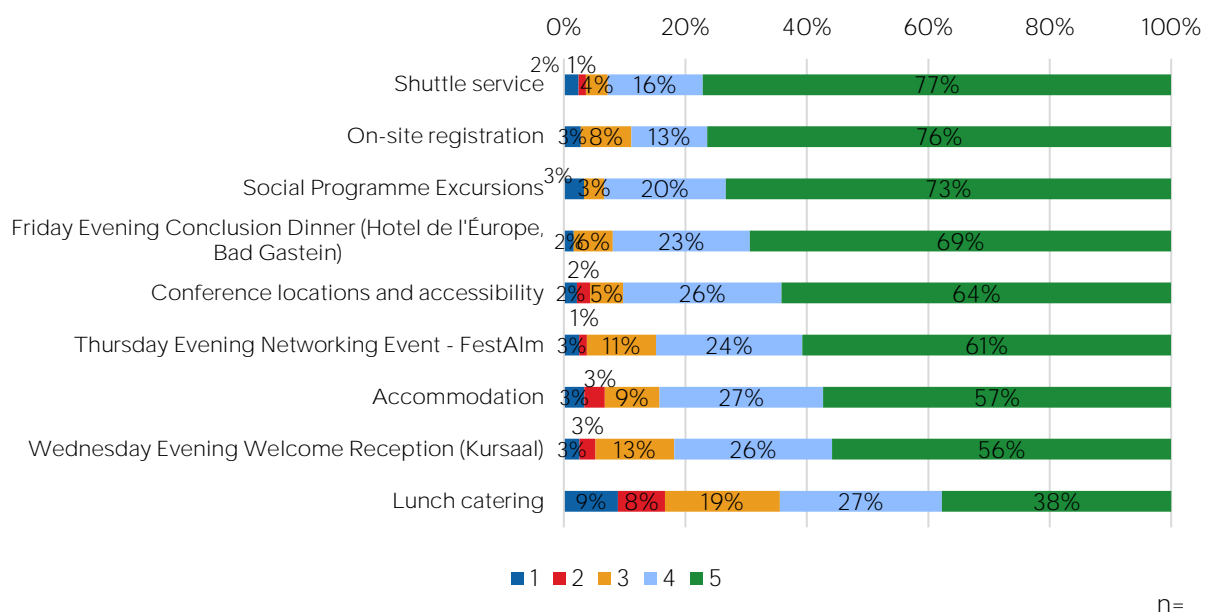


REGISTRATION, ORGANISATION & OVERALL IMPRESSION

Evaluation of the registration process
1=total disagreement, 5=total agreement

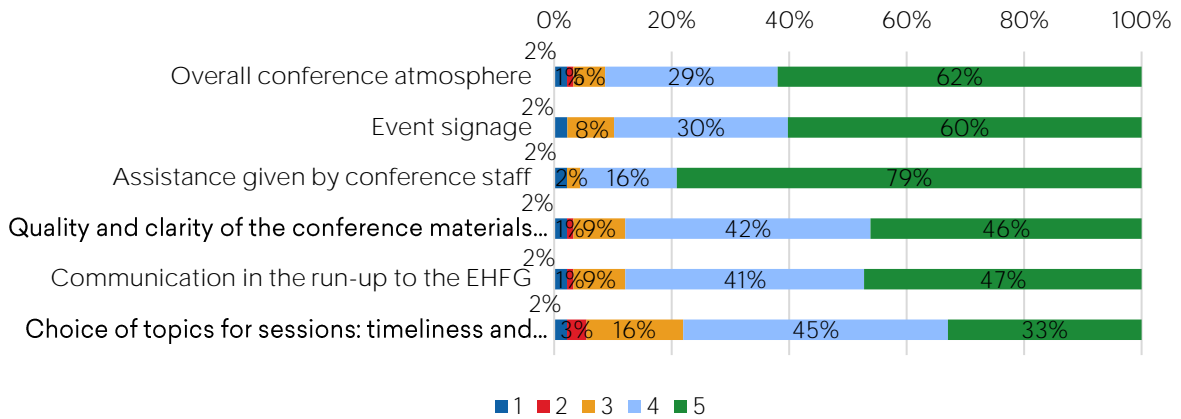


Evaluation of organisational elements of the conference
1=poor, 5=excellent



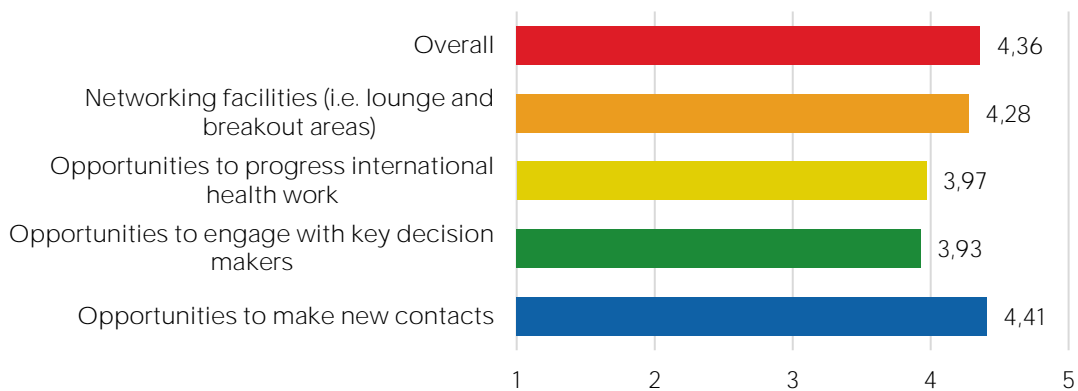
Rating of conference organisation

1=poor, 5=excellent



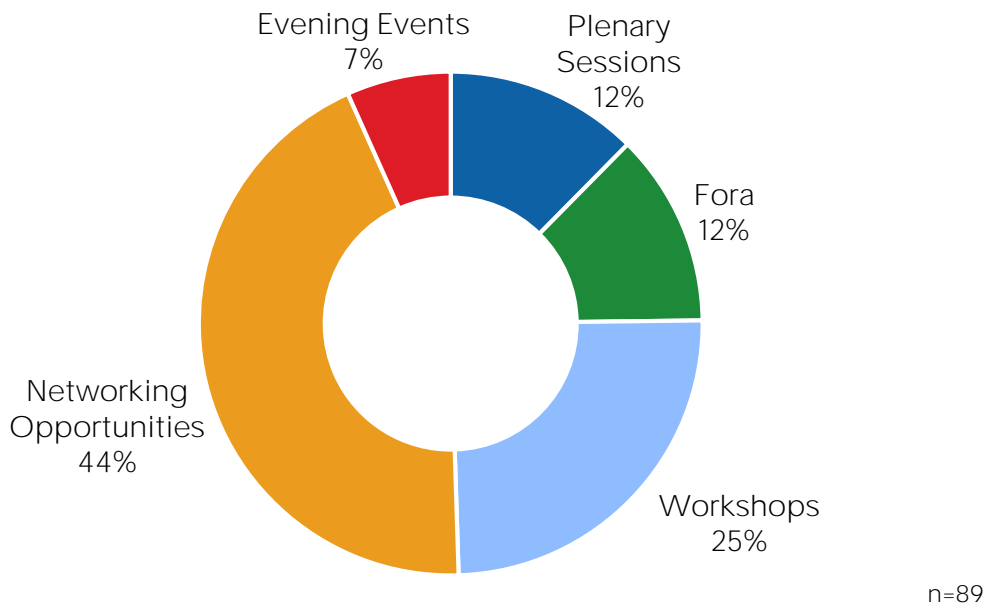
Rating of conference networking

1=poor, 5=excellent

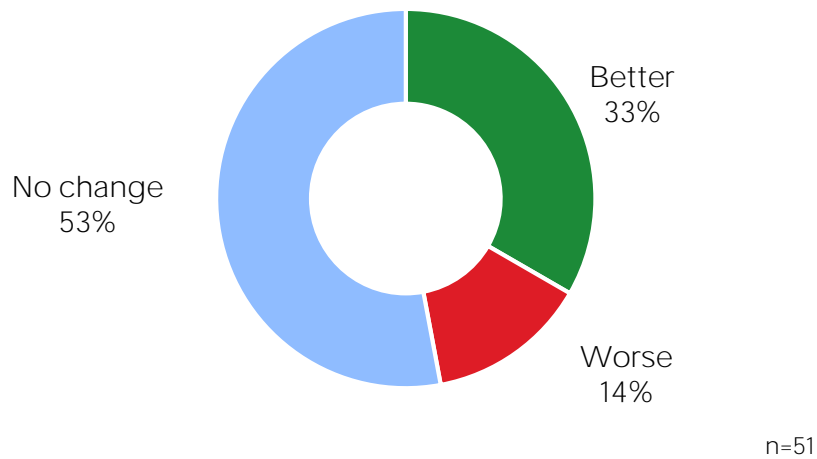


n=92

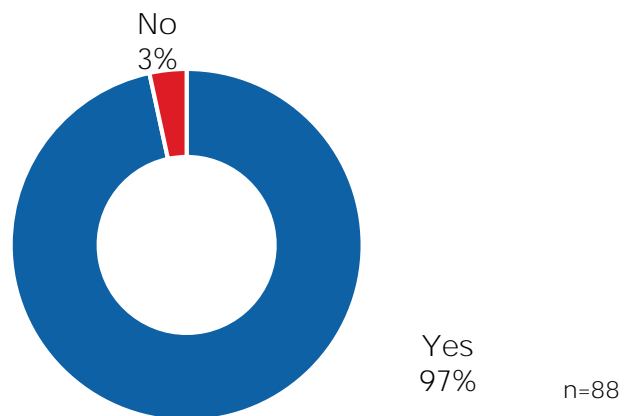
Most rewarding activities at the conference



Comparison to other EHFGs



Would you participate in the conference again?



OPEN QUESTIONS



OPEN QUESTIONS

Respondents were asked to give recommendations for how to improve the organisational aspects of next year's conference.

This question was answered by 20 respondents.

- There are so many aspects to Health Literacy. One could organise interesting Workshops or Fora every day (one per day) to get more into details after obviously discussing the topic for 10 years ...
- More structured networking such as a world café style format.
- Too many speakers during sessions
- Please order bread at the first evening. This was the second time, where all members are missing bread on the buffet.
- Please offer a gluten free diet!
- Balanced representation of speakers would be appreciated
- If possible I would appreciate if the 5 emails in the run-up to the EHFG could be summarized to 1 or 2.
- More signage for hotels.
- Social programme conflicted with main sessions of the programme.
- There should be a clear rule that when a topic is being discussed, all stakeholders should be invited. For instance, the session about "profit over patients" was a pharma bashing session with no representative of the industry on the panel. While there should - of course - be full 'editorial' freedom as to the questions and full freedom of speech as to the answers, such a non-representative way of working on panels is very poor, to say the least.
- I felt this years, the conference lacked a social voice. Obviously as a health conference the fundamental topics are health issues, but some sessions, where relevant could have included a speaker from the social sector. For example, the inter-sectoral approaches to health care, healthy ageing and refugee health all paid lip service to the social sector, but having a speaker from those sectors who also work on healthcare, like FEANTSA, would help broaden the expertise of the panel and show potential room for collaboration.
- This really was a good conference, thank you!
- Mobile app didn't always work. Signage not always clear between conference venues.
- Everything was fine, but maybe it is worth to change a balance between Plenary and sessions (2-3 more top Plenary speakers with topics which are interesting for everybody).

- Name badges are useless in the current form - one cannot see the names of the delegates as the letters are too small, the name badges are twisted that you can only see one's dinner programme and finally, they are on the level of the belly. I'd suggest to use the traditional name badges that one can put on their shirt in a visible place.
- go ahead!
- Shorter sessions especially for the Plenary Sessions

In conclusion, one person recommended to have more structured networking such as a world café style format. Another recommendation was to make sure that all stakeholders are invited, when a certain topic is being discussed. One respondent recommended to have shorter sessions, especially the Plenary Sessions. Furthermore, it was criticised that the letters on the name badges were too small. Overall, several respondents congratulated the EHFG team to the overall organisation of the conference.

Respondents were asked to share any final thoughts on their experience at EHFG 2016.

- Regarding speakers (specifically in the plenaries) and participants there should be more involvement of MEPs as well as senior officials from EU Member States, e. g. Ministry of Health, Ministry of Finance and others
- Well done! If possible more Health Literacy and more Health Promotion, but less Health Care!
- Excellent conference. Would like if some of the workshops and other sessions involved splitting participants in to small working groups who could suggest some proposed actions to take away from the sessions. These could be very helpful to guide policy makers and would simply be non-binding suggestions.
- Don't just be a talking shop! Too much about public health is talking, I'd love to see more action while there is the valuable opportunity to bring experts together from across Europe.
- Three-day conference on health without hearing the voices of patients is quite disappointing.
- I would await clearer proposals of results for the future. This is always a documentary what has been till today but nothing for the future.
- EHFG could be a more balanced platform giving the floor to different stakeholders and not mainly to NGO's.
- +Nick Fahy - Paul Krugman + Cartoonist +more interactive and participatory +great weather -no time for social program (although it would have been great) +the highlight of my duty travels in 2016
- Really needs more coffee
- Excellent participation by the Young Gasteiners. This is one of the major strengths of the meeting.

- Why is it that there were so little decision-makers present (i.e. Commission, Parliament, Council, MS [other than Austria])? Talking among health advocates is interesting and fun, but not worth €2000...
- My participation next year would depend on the inclusion of the social sector in relevant workshops. The topics interest me but there needs to be a broader panel of speakers.
- The online voting-system was very good. One thing that will annoy people is the bad wifi. It does not cost very much to bring force to the wifi in the area.
- More interview opportunities with key opinion leaders would be good.
- Please don't lose focus on/link with EU policy
- More thought needs to be given to quality of presentations or panellists: too many were poor presenters, or were not the best option in the field. Panels also need to be more diverse, in every way, starting with more representatives from civil society, more patient voices and more corporate voices. There were too few entrepreneurs and businesses, and too little civil society, with too many mid-level policy makers. This made the conference not as dynamic or relevant as it could be.
- A most rewarding experience.
- It was a great experience and I learnt a lot. It was organized extremely well and we got every possible help. I wish, our every problem was as smoothly solved as ours there,
- My compliments for not serving alcohol at lunch and a very good gender balance! This is a modern event in its form, something that is still not as common as it should be!
- Great conference, beautiful location but very hard to reach by public transport. Shuttles from Munich airport should be included for journalists. Thanks!
- High level people should be available for discussions and networking and not rush off after their presentations.
- I think overall it has improved over the years slightly to more "outcome oriented discussions- would be great to see more of that!
- Excellent
- Commercial and funder influence on agenda is too strong.
- Great organization, lovely staff! I'd shorten the plenaries, improve lunch catering, skip cakes at the coffee breaks and change the name badges. Thanks for all your efforts!

This question was answered by 29 respondents. There were a few negative comments, one for example referring to the low quality of certain presentations. Several participants wished for more result-oriented discussions and suggested clear actions/proposals of results for the future. On the other hand there were several very positive comments concerning the friendly staff and the excellent organisation. Nick Fahy's input speech during the Opening Plenary and the conference cartoonist Floris

Oudshoorn were mentioned very positively as well as the excellent participation by the Young Gasteiners. Furthermore, it was commented that the conference has become more interactive and participatory.

For more detailed information about the evaluation results, please feel free to contact Josef Wenninger ([Josef.Wenninger\[at\]ehfg.org](mailto:Josef.Wenninger@ehfg.org)).

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to realise our goals. We are looking forward to continuing these partnerships on our way towards

CREATING A BETTER FUTURE FOR HEALTH IN EUROPE

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